

Priorities Committee Meeting_Apr11_2017

STRATEGIC INITIATIVE AND UPDATE**Comprehensive Analysis of Emergency Services Operations****Report Purpose**

To provide Priorities Committee with a copy of the report completed by Emergency Services Consulting International (ESCI) in response to Motion 2015/467.

Council History

Council passed the following motion (2015/467) on November 30, 2015:

That Administration provide a report to Priorities Committee, before the end of the third quarter of 2016, on emergency medical services and fire services issues, including:

- a. An evaluation of the outcomes of the current service model provided in comparison to neighbouring jurisdictions
- b. The rationale behind the number of personnel sent to respond to fire versus other emergencies
- c. Data on the proportion of ambulance calls that are responded to with two, three and four Emergency Medical personnel, respectively
- d. The proportion of ambulance calls with more than two Emergency Medical Personnel that are addressing the needs of County residents, versus those that are provided to residents of other municipalities/areas.

Summary

ESCI has gathered information and compared the operational service models of SCES and neighbouring jurisdictions and/or comparable service areas with a focus on delivery of EMS within an integrated system. The report answers the four questions posed in Motion 2015/467 and provides a recommendation, as well as additional commentary and recommendations on other aspects of SCES' service delivery model.

Enclosure

- 1 Comprehensive Analysis of Emergency Services Operations ESCI.pptx (Document #9972549)
- 2 Comprehensive Analysis of Emergency Services Operations Report ESCI.pdf (Document #9975046)