Partnering with community leagues

Community Hall Sustainability Strategy update January 2018



Doc: 11182998

Enclosure 1



Strategic priorities

Goal 7

Build strong neighbourhoods/communities to support the diverse needs of our residents

Goal 11 Ensure facilities and activities are available, accessible and used by residents

Social Framework: Connectedness and Inclusion Citizens are connected to one another and their individual differences are valued and respected



Background – identifying opportunities

2016 engagement with community hall associations

To understand:

- Services and programs provided
- Impact on quality of life
- Challenges and barriers
- Recent progress
- Suggested improvements

Three key themes emerged to strengthen and support:

- Governance and Community Development
- Communications
- Facility Asset Management



Community Hall Sustainability Strategy Sharing the new approach

May 2017 – Launch of new partnership approach. Community leagues and senior centres learned more about the partnership:

- First window to connect
- Connectedness and inclusion
- Wi-fi rollout schedule
- Developing capacity
- Volunteers and grants
- Caring for our community halls
- Continuing the partnership unlocking the ingenuity of the community



Community Hall Associations



first point of contact Transportation and **Agriculture Services** Contact Office



Community experience

Community Hall Associations

Liaison Transportation and Agriculture Services **Contact Office**

Behind the scenes

Strathcona County and partners – strategy committee

Governance and Community Development

Strategic planning Board development Program development

Volunteer development Learning events and networking Information & Volunteer Centre

Communications

| • | First point of contact to service | Transportatio (Contact Off |
|---|--------------------------------------------------------------------|-------------------------------|
| | Online collaboration tool | Library |
| | CHA newspaper page | Information |
| | Wi-fi in community halls | Information (Library, She |
| | Facility Asset Management | |
| | Facility maintenance, lifecycle upgrades, renewal or retirement | Facility Servi |

Playgrounds, park spaces, amenities

Parking lot maintenance

Transportation and Agriculture Services



Family and Community Services

ion and Agriculture Services fice)

& Volunteer Centre

Technology Services ell Canada Partnership)

vices

Recreation, Parks and Culture

Looking back at 2017



Fluoride treatment at Brookville





Setting up multi-generational program





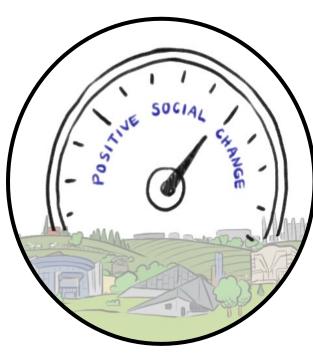
Where we are now

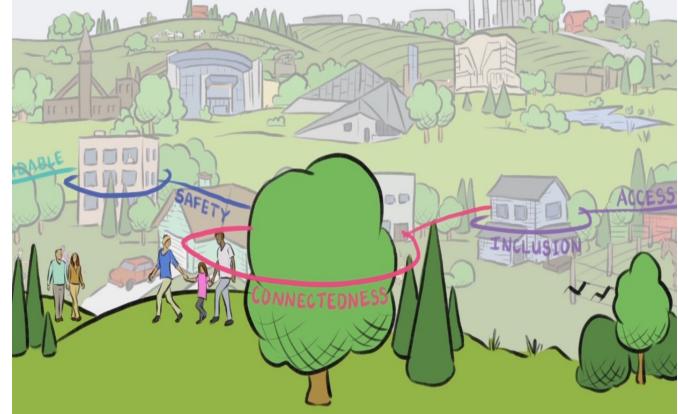
- Continue single point of contact through Contact Offices
- Connectedness and inclusion
- Wi-fi rollout schedule
- Developing the capacity of leagues and senior associations
- Volunteers and grants
- Caring for our community halls



Looking ahead

- Re-focus of Information & Volunteer Centre, Family and Community Services roles
- Participatory communities
- Social impact pop-ups









Beginning of a journey

We've moved from assessing buildings, to building communities

- Family and Community Services capacity building
- Transportation and Agriculture Services Contact Offices are primary communications tool
- Community Hall Strategy Committee (with Library and Information & Volunteer Centre) will continue to ensure unified approach
- Next report to Council towards end of 2018





Thank you!

Questions?



