

**User Fees and Charges Policy – Family and Community Services****Report Purpose**

To seek Council's approval on amendments to the SER-005-002 Family and Community Services Fees and Charges Policy.

**Recommendation**

THAT the amendments to the SER-005-002 Family and Community Services Fees and Charges Policy, as set out in Enclosure 1 to the Family and Community Services report, be approved.

**Council History**

April 14, 1987 – Policy approved by Council

**Strategic Plan Priority Areas**

**Economy:** n/a

**Governance:** n/a

**Social:** Strathcona County Family and Community Services provides social supports and services to create a safe and connected community, and support the implementation of the Social Framework.

**Culture:** n/a

**Environment:** n/a

**Other Impacts**

**Policy:** Pursuant to County Policy GOV-002-001: Mandatory Review of Bylaws and Policies, policies contained in the Municipal Policy Handbook must be reviewed and evaluated every three years to ensure that they are timely, effective, and appropriate.

**Legislative/Legal:** n/a

**Interdepartmental:** n/a

**Summary**

The current policy is being revised to align with the Strathcona County's Social Framework outcomes of: Affordability, Access to Programs and Services, Safety and Connectedness and Inclusion. User charges for social services have a range that is set by Council through the fees and charges bylaw as part of the budget process. This policy sets out criteria for the department to follow when assessing what fee is appropriate for each client. Fees for services are assessed to ensure user charges are not a barrier to accessing prevention and early intervention social services provided by Family and Community Services.

**Communication Plan**

The Strathcona County website will be updated with the revised policy.

**Enclosure**

- 1 SER-005-002 Family and Community Services User Fees and Charges Policy (REVISED)
- 2 SER-005-002 Family and Community Services User Fees and Charges Policy (CURRENT)