Hawkins Crescent Survey Report

Resident Feedback Report

Debbie Rawson 6/19/2018

This report summarizes the results of the resident survey conducted in May 2018 regarding school-related traffic in the area of Hawkins Crescent.

Executive Summary

Ninety-two homes on Hawkins Crescent, Wilson Crescent and on Strathcona Drive were invited to participate in a survey (see Appendix One) regarding school-related traffic. Thirty-six responses representing thirty-five homes were received (overall response rate of 38%).

Overall, 17/92 households (18.5%) sent letters chose to respond to the survey and indicated that school-related traffic was a major nuisance to them. 6/18 (33%) of the homes in closest proximity responded and indicated that school-related traffic was a major nuisance to them. 19/35 respondents to the survey indicated safety was a major concern for them.

The majority of residents reported that they regularly (>5 times/week) required access/egress to their home during peak school traffic times (8:00-9:00 a.m. and 3:00-4:00 p.m. on school days). Over half of the respondents reported that they rarely utilized on-street parking in front of their home during peak school traffic times. Those who reported higher use of their on-street parking and greater need to access their home during peak times tended to report greater inconvenience.

The most common nuisance concerns reported by residents living closer to the schools include blocked driveways, lack of parking, people driving on the sidewalk and packing the snow and overall congestion making access/egress difficult during peak times. Some residents noted the peak times are extended by parents arriving early to get the best parking spots. A couple of residents were concerned with idling cars and buses. Many residents cited low bus usage by students. Three residents suggested the planning process was flawed and that a second school should not have been allowed. One resident noted that the ECDT location was temporary and two others expressed that they liked having the schools.

Nuisance concerns from residents living farther from the school tended to relate to difficulty leaving their street to turn onto Strathcona Drive. Several residents feel that the congestion on Strathcona Drive is exacerbated by the long signal time at Broadmoor Boulevard. A few residents mentioned that traffic backs up into the Broadmoor Boulevard intersection at times when staff attempts to turn left into their parking lot off Strathcona Drive. Drivers doing u

U-turns, pedestrians walking out between cars, and parents parking near corners, crosswalks and driveways restricting sightlines were the most commonly cited safety concerns. One resident mentioned that speed was a concern (on Wilson Crescent).

The majority of residents felt that parents do not comply with the existing traffic management plan, with a significant amount of counter-flow traffic creating congestion. About half of those who responded felt the current traffic plan would be successful if there was compliance. Residents living closer to the school were less optimistic about the potential of the plan to manage traffic, simply due to the large volume of traffic in the area.

The most common resident suggestions to improve traffic at the school were to educate parents (courtesy, wait in cars, desired traffic plan), increased enforcement, encourage busing, infrastructure changes on the school grounds (create more parking, layby for buses), stagger start times and shorten the red light time at Broadmoor Boulevard/Strathcona Drive intersection.

I. Introduction and Methodology

In May 2018, letters were mailed to every home on Wilson Crescent, Hawkins Crescent and the four adjacent homes on Strathcona Drive for a total of 92 homes (see Appendix One).

Thirty-six responses representing thirty-five homes were received, either by taking the survey, telephone or in person, for an overall response rate of 38%. One response was received from a resident who has a family member living on Hawkins Crescent. For the purposes of analysis, comments from this survey were included, but responses were not used in numerical calculations, as responses were limited to one per household.

For the purposes of analysis, the survey area was broken down into three zones.

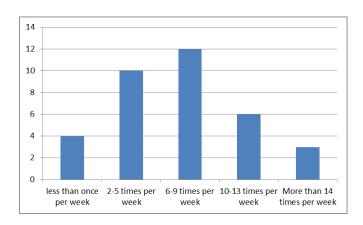
- Red: Highly Impacted Residents- those who live in closest proximity to the school site.
- Blue: Moderately Impacted Residents- those who live close by school, but who are not as directly impacted as those residents adjacent to the school area.
- Yellow: Affected Residents-the distant section of Wilson Crescent.



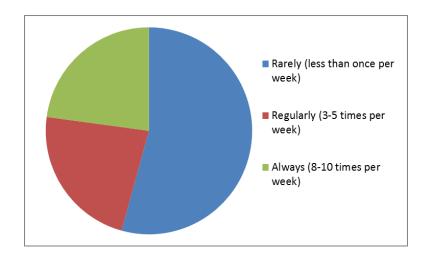
Zone	Red	Blue	Yellow	Total
# Homes in Zone	18	33	41	92
# Responses in Zone	7	15	13	35
% Responding from Zone	39%	45%	32%	38%

II. Results

A. On average, how often are there members of your household/visitors coming to your home/leaving your home during peak school traffic times (8:00-9:00 a.m. and 3:00-4:00 p.m. on school days)?



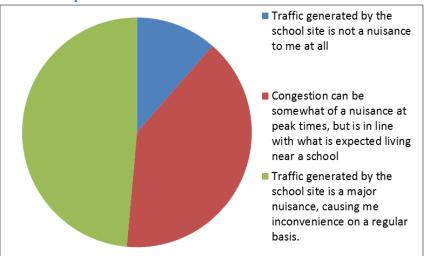
B. How often do you use the on-street parking in front of your home during peak school traffic times?



C. There are different types of concerns that people might have about school traffic in the area of the school site. Please indicate your personal level of concern in each of the following areas:

a) Nuisance Concern (concerns related to inconvenience or annoyance, such as drivers blocking your driveway):





Comments: Note comments in the main body of this report have been edited to reflect traffic management related comments only in order to minimize the length of the main body of this report. Full comments are available in Appendix Two.

Red Zone: 6/7 chose "Traffic generated by the school site is a major nuisance"

• Main themes:

- Multiple residents report parents are constantly blocking driveways or actually parking in driveways. Parents also use driveways to turn around in the middle of the street.
- One resident complained that staff from the Claudette-et-Denis-Tardif park in front of our home regularly for the entire day.
- The volume for student drop off/ pick up is another issue and is truly a product of the volume in a very confined area.
- o Parents are often very inconsiderate and even rude.
- Parents do u-turns at the corner of Hawkins by ECDT, resulting in driving on the sidewalk, which has the added problem of packing the snow on the sidewalk, making it difficult to clear. Parents also park with two wheels on the sidewalk.
- Vehicles do not park 1.5 meters from either side of my driveway. Trying to leave our house it is impossible to safely back out because of traffic on both sides and plus sightlines.

- Vehicular traffic associated with the school park in the no parking zone on the corner, and on the street during spring road sweeping.
- School traffic leaves no room for parking visitors.

Blue Zone: 7/15 chose "Traffic generated by the school site is a major nuisance". 4/15 chose "Congestion can be somewhat of a nuisance at peak times, but is in line with what is expected living near a school". 4/15 chose "Traffic generated by the school site is not a nuisance to me at all".

- The biggest concern that I have is people parking in front of my driveway when I am trying to come home or leaving because they don't think they have to move because it is their and their children's right to be there for that period of time. The buses are almost empty, so I am wondering do any of these kids actually take the buses and that would probably remedy most of our traffic issues at those peak times.
- We have a fire hydrant in our front yard and only enough room for an average sized car. There is always someone parked in our spot when my wife comes home from picking up kids after school. We are always worried about getting a ticket regarding the fire hydrant when she parks too close to it due to school parent pickups traffic.
- Hawkins Crescent cannot handle the volume of traffic these two schools produce. Parents pick up students by parking as close to the school as possible, on both sides of the street, and then leave their vehicles to walk to the school and pick up their children. Since there isn't enough street parking to accommodate all the vehicles, late arrivals will sometimes double park on the street to wait for their children. Both parents and children routinely jaywalk anywhere across the street. There are two 90° corners on this street which together with the above creates congestion for school buses trying to get to the schools and for residents. Parents park wherever they want including in front of a fire hydrant and driveways. Many will leave their vehicles thereby preventing residents from driving in or out of their driveways. If a driveway is blocked the resident has to wait for them to return to their vehicles. In the meantime there is nowhere to park and wait for the driveway to be freed up. If residents ask those offending drivers who remain in their vehicle to move out of the driveway many parents will get rude and belligerent. Their attitude is that they won't be long so residents can wait till they are ready to leave.
- The parents of the students quite often get verbally aggressive when they feel they are inconvenienced in finding parking for themselves.
- I used to live directly in front of a school in Edmonton and under no circumstances is this normal traffic. It is very evident that New Horizon parents drop off and pickup with cars vs the French School who seem to mostly use buses. Buses for the French school are constantly idling in front of my home waiting for New Horizon parents to pick up their kids. Parents for New Horizon seem to pick up outside out the pickup zone all the way down the crescent.
- Attempting to exit our driveway/street during peak times is not only a nuisance but also a
 hazard. Vehicles block driveways, park too close the corners, obstruct views and access/egress
 in and out of street and driveway.
- Disregard for property. U-turns in street, driving onto lawns.

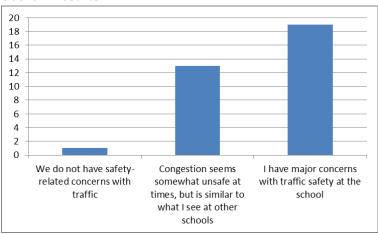
- Some of these parents park in my driveway. Not only that, they park on the street right up to the parts of the road that turn out to Strathcona Drive from Wilson Crescent. This makes it hard to get back into my crescent to get back to my house. I'm not sure how else to describe this. If you are unsure what I mean, please call me at (780) 504-4016.
- Cars parked across my driveway so I enter or leave my property cars parked to close to driveway and corners making it difficult and dangerous to access out of my driveway on Wilson Crescent and turning onto Strathcona Drive.

Yellow Zone: 4/13 chose "Traffic generated by the school site is a major nuisance". 9/13 chose "Congestion can be somewhat of a nuisance at peak times, but is in line with what is expected living near a school".

- People can be very inconsiderate parking in driveways or too close to driveways making getting in or out very difficult.
- By having cars parked on both sides of the Crescent, it is difficult to safely enter Strathcona Drive. Only one lane is available to enter or exit the crescent due to parked cars on both sides. Due to large volume of cars driving on Strathcona Drive it is difficult to exit the Crescent.
- No looking and pulling in and out of on street parking spots; turning in my driveway packing snow solid; parking in intersections blocking any view of oncoming traffic; slow pedestrians walking to and from school between cars and not in cross walk; the lengthy time between traffic signal phases at Strathcona Drive and Broadmoor causes considerable traffic back up for left turning (northbound) traffic.
- People u-turn in front of you while driving on a CRESCENT! Without looking first have had ALOT of near misses.
- Increased traffic on Wilson Cres two times per day. The signal lights off Strathcona Drive onto Broadmoor Blvd. are poorly timed.
- Parents need to stop parking near corners and crosswalks. It's an accident waiting to happen.
- At times it does cause some major inconveniences when everyone is turning left at Broadmoor and there is not enough room for people to turn right. Perhaps the addition of painted lines to have two lanes so there is enough room would help.
- Strathcona Drive between Broadmoor and the east entrance of Wilson Cres. needs a
 median/physical divider to prevent teachers from making a left turn into their parking lot from
 westbound Strathcona Drive. Drivers are getting stuck in the Broadmoor intersection because of
 teachers waiting to turn and cannot because of the length of the eastbound queue waiting for
 the exceptionally long traffic light cycle at that intersection.
- Let the school provide their own access to their property.

b) Safety Concern:

Overall Results:



Comments:

Red Zone: 5/7 of residents chose "I have major concerns with traffic safety at the school". 2/7 chose "Congestion seems somewhat unsafe at times, but is similar to what I see at other schools".

- Between having cars parked on the curb, there is buses and traffic coming against each other.
- I have personally witnessed traffic accidents on the street due to congestion. It is a concern that a pedestrian will eventually be injured. A resident cannot easily access or egress from a driveway during peak conditions due to the high traffic and the amount of parked vehicles. Walking across the street is hazardous.
- Significant safely concerns as many parents do not utilize the controlled crossing site. I want to make it extremely clear that speed is not an issue.
- Drivers treat Hawkins Crescent adjacent to the schools as a parking lot. They walk down the
 road and across the road everywhere (setting excellent examples for their kids on how to
 jaywalk).
- Safety concerns in trying to leave our house it is impossible to safely back out because of traffic on both sides and plus sightlines.

Blue Zone: 6/14 of residents chose "I have major concerns with traffic safety at the school". 7/14 chose "Congestion seems somewhat unsafe at times, but is similar to what I see at other schools". 1/14 chose "We do not have safety-related concerns with traffic". One blue zone resident did not respond to this question.

- People driving their kids to school seem to think they own this road. Sometimes they are double and triple parked in front of our driveway.
- Parents park in front of a fire hydrant. Both parents and children routinely jaywalk anywhere across the street. Sometime will double park on the street to wait for their children. The two 90° corners on this street helps to create congestion and blocks a driver's clear view around the corner. Drivers will do a u-turn in the middle of the street.

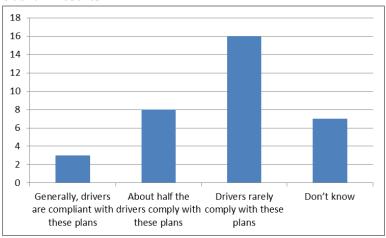
- The school buses are not cautious with watching for other vehicles and pedestrians. They drive
 to fast for the added volume of pedestrian traffic that is present. The parents picking students
 up also create major obstructions to vision for the drivers trying to back out of there property's
 driveways.
- Parents generally do not observe the designated waiting and pick-up zones. Waiting/parking is
 very congested in the blue areas. We are concerned with children running across the roads
 without due caution because parents are calling to the children to hurry-up. Vehicles departing
 generally do not do this in a safe manner.
- Short distances between parked vehicles make it difficult to see parents / children when exiting driveway.
- Speed is a concern... the entire crescent should be posted 30km/h.
- The red traffic light at Strathcona Drive, turning left on to Broadmoor Blvd is much too long
 causing congestion at Hawkins & Wilson Cres. With cars trying to exit there is no place to go.
 Parents with children do not always use the crosswalk. Parents are walking with children
 following. Parents should be holding the children's hands.

Yellow Zone: 8/12 of residents chose "I have major concerns with traffic safety at the school". 4/12 chose "Congestion seems somewhat unsafe at times, but is similar to what I see at other schools". One yellow zone resident did not respond to this question.

- People Park too close to the crosswalk so a child could not been trying to cross. People do not slow down to let the kids cross or they go right through the crosswalk without even slowing down. When the school was St Theresa there were crossing guards, haven't seen any since it became New Horizons.
- Cars parked on the crescent jaywalk to their cars; have doors open on Crescent roadside.
- Parking in intersections blocking any view of oncoming traffic; slow pedestrians walking to and from school between cars and not in cross walk; the lengthy time between traffic signal phases at Strathcona Drive and Broadmoor causes considerable traffic back up for left turning (northbound) traffic.
- People parking on top of a corner literally while still turning a corner! Or on top of the crosswalk
 like not even one foot from front bumper to painted crossing zone. Can't say how many times
 almost hit a kid because I have no line of site around these people not time before crosswalks. I
 have phoned several complaints to RCMP but it's the same people that do it and never get a
 ticket!
- I do think that a longer light during the hour when school is getting in and out would help.
- The main concern is with crossing Strathcona Drive from the school. It was well-controlled when St. Theresa was there and when only New Horizons was. With the addition of the new school, there seems to be no direction at all.
- So many cars are parked to close to crosswalks making it impossible to see.
- At the entrances of Wilson Crescent where parents are dropping kids off there is high
 congestion and very little room to drive through. It's very tight and kids are being dropped off
 so safety is quite the concern.

D. To what extent do you observe compliance with these traffic management plans?

Overall Results:



Comments

Red Zone: 4/7 chose "Drivers rarely comply with these plans". 2/7 chose "About half the drivers comply with these plans". 1/7 chose Don't Know

- If the County had done any examination of this site, they would know that nobody observes this traffic pattern. The rules of drop off and pick up are not observed, nor enforced. Everybody drives and parks where they like. The original plan included bus drop off in the parking area, but the County appears to have allowed bus drop off and pick up on the street, which was not part of the original agreement. If the parents attending the school say they observe this traffic flow, it is simply incorrect. All the County would have to do is observe one day of traffic on this street to know that this plan looks nice on paper but is not effective in managing the traffic. There are consistently illegal u-turns on Hawkins Crescent.
- Uncertain how many parents follow this plan, but a large percentage go against the direction of the traffic flow indicated by the above plans as many park in front of the homes on the west side of the street on Hawkins Cres.
- Drop-off is not bad, but the pick-up zone extends from your teal-coloured bus zone south
 around the corner, west to the next corner and then north toward the west crescent's mouth.
 Pick-up vehicles regularly obstruct 16 Hawkins Crescent driveway. If one large unscheduled
 vehicle, say a garbage truck (or delivery van) attempts to drive through Hawkins Crescent at
 peak times, there is grid-lock. I would guess there is at least 35% counter flow traffic to your
 blue arrows.
- Because of the volume of traffic on the street drivers rarely comply because they can't.
- People should STAY in their cars and wait in line at pickup and drop-off, not parking & leaving the cars empty in front of homes while picking up students.
- The traffic mgmt. plans are not adhered to. A lot of traffic flows south in front of the schools. Cars arrive up to 1/2 hour before school lets out in order to get a spot in front of the residences.

I have witnessed accidents, illegal u-turns, parking too close to a crosswalk, pulling into residential driveways and parking partially on the sidewalk. The differential in school start times is not adequate. Why is there a posted 30 second drop off/pick up zone but cars are there early and wait a long time for the children come out. Why are the ECDT buses allowed to park in the 30 second zone forcing parent to park in front of residences and walk to the zone to find their children? In the original permit for ECDT, the Stantec plan indicated all buses would use the parking lot for drop off/pick up.

Blue Zone: 3/15 chose "Drivers rarely comply with these plans". 6/15 chose "About half the drivers comply with these plans". 2/15 chose "Generally, drivers are compliant with these plans". 4/15 chose "Don't Know".

- The one way thing is nice but it needs to be enforced somehow because that is what is causing most of the cluster on the street.
- As many drivers that follow the proper Flow direction park on the reverse flow side of the crescent.
- Due to the volume of drivers, this plan does not work. As I previously mentioned a large amount of the New Horizon parents drop off and pick up their kids and the do so the entire length of the crescent. Additionally, it's a fight to have snow cleared properly in the winter which causes further issues.
- It is chaotic. Cars are parked on both sides of the roads. We try to avoid travelling to & from our home during peak school times.
- Short term parking is being used on all 4 corners of Wilson Cres, 2 3 houses down the Cres.
 Parking is also on both sides of Strathcona Drive. This is where parents with children do not always use the crosswalk, daily.

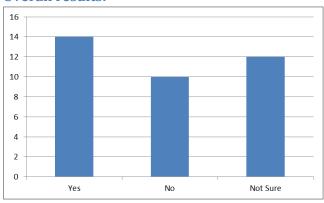
Yellow Zone: 9/12 chose "Drivers rarely comply with these plans". 1/12 chose "Generally, drivers are compliant with these plans". 2/12 chose "Don't Know".

- If these plans were made known to parents they certainly are not following this plan.
- Why are parents not restricted to park in the Kinsmen Park parking lot for drop off and pickup of students, rather than residential streets?
- The drivers do not comply, they use shortest distance between too points,
- Most drivers in the 15 min zone, leave cars a minimum of 20 mins before school is out. They are
 parked way longer than 15 mins. Also never show courtesy to any residents I have waited 30
 mins to turn off Wilson Crescent before. Ridiculous!
- Parking on both sides of the street causes unsafe conditions with students crossing between cars. It is frightening. I would also prefer that no u-turns be made on or at the ends of Wilson Crescent as these create unsafe conditions.
- Both sides of Wilson Crescent are congested at peak times with parked cars on both sides of the street. The traffic around the crescent is hectic with drivers going around the crescent or turning around at the far end of the crescent as well.

 Do not see the New Horizons school staff complying with the traffic flow schematic when entering their parking lot.

E. Do you believe the traffic management plan would be successful if there was compliance with the plan?

Overall results:



Comments:

Red Zone: 1/7 chose "Yes", 2/7 chose "No", 4/7 chose "Not Sure"

- As long as residents are allowed to come in on the regular way! We are the second house in and
 we shouldn't have to drive around the block and wait for pickups when we are simply trying to
 come home.
- The County has approved the location of the French School with access at the corner of the crescent, and this is the fundamental problem. Further, there is no compliance and no enforcement of the existing plan, so it is extremely unlikely that there would ever be compliance. Parents in a hurry to pick up their children will also do the most expedient thing. Further, when the problems were brought to the attention of the County, the response was "enforcement is not our issue". We cannot expect the police to charge people waiting to pick up their children. The problem is the failure of the County to properly place the school further east on the site, which would have allowed for some mitigation measures.
- Volume of traffic needs to be decreased. Drop off and pick up for need to relocated allowing only bus traffic on Hawkins Cres.
- What might help is, for three consecutive days in one week to station bylaw enforcement officers with ticket books in the crescent during drop-off and pick-up times. They should enforce parking and mid-block u-turns. For jaywalking, they would run out of ticket blanks, so that's a toss-up. (For some reason, when mommy is dropping off little Johnny nothing matters.) Parents either don 't know or don 't care this is a crescent where you can just drive a little farther and enter from the west end and u-turns are not necessary. Back to the bylaw enforcement the next week pick two days at random, and the third one day at random. This should help a traffic management plan.

- Because of the buses, at peak hours there should be parking allowed only on the side of the street closest to the playground or school and not allow any parking on the other side of the street.
- Depends on PARENT!!!!!
- The volume of traffic on Hawkins is too great. I know residents on Wilson complain about parents parking on their street and during peak times it is almost impossible to get out of their crescent forcing them to turn west on Strathcona Dr then turn onto the west leg of Hawkins and exit on the east leg in order to get onto Broadmoor Blvd.

Blue Zone: 9/15 chose "Yes", 3/15 chose "No", 3/15 chose "Not Sure"

- The volume of parents/vehicles waiting for to pick up their children is the problem not the traffic flow.
- Student pickup/drop off zone is not big enough and it's the same spot where the French school buses are supposed to park.
- There seems to be too much traffic for the areas in which they can park. We notice vehicles arriving up to an hour+ so they can take the best spots.
- Only if the traffic plan included Wilson Cres. Otherwise it will cause a domino effect in the adjacent neighbourhoods.
- Speed should be posted 30km/h for Wilson Crescent.
- Be ready to enforce in vigorously!

Yellow Zone: 4/13 chose "Yes", 4/13 chose "No", 5/13 chose "Not Sure"

- There will still be too much traffic for that small area.
- Parking on the Strathcona Drive north of the school where Wilson Cres intersects is a problem as cars coming south from Wilson Cres to turn left or right have line of site issues due to cars parked there. To further complicate this if you turn east towards Broadmoor you need to see pedestrians in the crosswalk. Without the line of site here you will not see a vehicle turning off Broadmoor at 60 km/h turning onto Strathcona Drive nor will that driver stop if pedestrians are crossing or a vehicle is pulling out. Do not allow left turns from Strathcona Drive onto Hawkins Cres as it backs up traffic very quickly all the way to Strathcona and Broadmoor.
- Again it causes major issues trying to turn left off or Wilson Crescent. Also because a lot of parents from the other school come to this side because it is controlled traffic light that shows when they can turn.
- You should also ask parents to park on only the one side of Wilson Crescent, to continue around in the same direction as started and to avoid u-turns.

F. Do you have any suggestions for improving traffic management at the school site?

- More law enforcement! Again, parents don't care if they block my way in
- It is unlikely that this situation can be improved.

- A drive through loop created off of Broadmoor on the east side of the school for parent access would be a great alternative.
- Other than increased bylaw enforcement, grant the ECDT their wish and move them out to Ardrossan.
- Because of the buses, at peak hours there should be parking allowed only on the side of the street closest to the playground or school and not allow any parking on the other side of the street.
- An enforced one way would be helpful and maybe a few more curious drivers for people living here and trying to exit their driveways during peak times.
- Educate parents to be more aware of blocking driveways and to be patient with locals coming home to park.
- Create more parking and drive through lanes on the school grounds which can easily accommodate and redirect the traffic flow. Enforce the plan. Enforce the existing bylaws (uturns, double parking, fire hydrant parking, driveway blocking, etc.)
- Have an alternate pick up location or staggered pick up times.
- Honestly, New Horizon should have a better bussing plan perhaps subsidized to encourage less
 cars. It cannot accommodate that many drivers. How is it that they only have three (I think)
 buses and the French school which is maybe 1/3 the size has four?
- Synchronization of light on Strathcona Dr and Broadmoor must be improved. It backlogs traffic at all times of day/night. School start/end time must be more staggered. Could a layby on Strathcona be provided for buses?
- More children should be taking buses. Parking should be clearly restricted by posting limited
 parking during peak school times with significant fines imposed. More courtesy by parents. Law
 enforcement being on site especially at dismissal time.
- A means of monitoring the area to ensure compliance. If the plan was enforced at the start, with ticketing for non-compliance, it wouldn't take long for it to become the norm and a natural decrease in the level of monitoring and issues.
- 30km/h for Wilson Crescent.
- Take out a chunk of the field there and build a parking lot. It's a simple thing.
- Traffic should move in a circular way and stop only to let your child out. For pick up time, same thing, you have to keep moving and only stop when your child is actually outside ready to get in your vehicle. No sitting and waiting blocking traffic and causing congestion.
- Parents parking in the Kinsmen Park Parking lot.
- We know pedestrians and traffic does not work; force people to cross at traffic lights where people see vehicles and vehicles see people. No parking on Strathcona Drive.
- Move sidewalk closer to school, add a bus lane or pickup zone, free up some of the traffic off the
 crescents and write tickets to people who ignorantly ignore basic traffic rules (ie. blocking
 driveways, unsafe u-turns, parking to close to corners or crosswalks). Paint curbs so it is idiot
 proof. Red means to close, signage. Something!
- See above longer exit light at Strath Dr and Broadmoor Blvd.

- Crossing guards always present, police presence desirable (there are speeders, but not so much during these hours but during school time.)
- Traffic Enforcement and parent/driver education.
- No parking restrictions in areas previously mentioned. Maybe have law enforcement watch and ticket vehicles that don't comply.
- Take light out on Broadmoor and Strathcona at school. Backs up traffic on Strathcona. Staff turning left into staff parking lot causes congestion at Broadmoor/Strathcona in the intersection
- People need to slow down and be patient. People honk their horns.
- Make the red light shorter. If rules were obeyed and if parents did not stop to visit. Pick up your children and leave.
- Get the buses off the street at the SE corner of the crescent. The four buses take up the entire pick up zone. Monitor illegal parking and unsafe u-turns. The differential in school start times should be increased to allow NHS students to clear out before ECDT parents begin to arrive.
- Kinsman Park parking lot holds a minimum of ten vehicles during the times in question and can be used for overflow parking. Have both schools been made aware of this parking area?

G. Is there anything else you would like to comment on with regards to traffic at the school site?

Red Zone:

- I noted a camera installed on the lamp-post, SE corner of the crescent for a few days. It seemed to only point north and not capture any east-west traffic which was unfortunate. The parents who park on the west leg and in the skating rink/mailbox area and walk their kids to school are to be commended. I prefer the lady who parks her full-sized school bus intermittently in Hawkins Crescent, because she knows how to drive and STAYS OFF THE SIDEWALKS.
- The real concern is that unless there is something done soon and lots of small children running out from between vehicles and getting out of the car doors on the street side. Some of those problems could be avoided.

Blue Zone:

- I work from home and come and go often. Numerous times I have had to wait to enter my driveway due to cars parked in front of my driveway. We have only lived here four months and it can be quite inconvenient. However not that bad over all.
- This survey is too little too late.
- The whole crescent and sidewalks from neighbours need to be maintained in the winter. Perhaps then more people would walk to school if it wasn't treacherous.
- Kinsman Park parking lot could be used during peak times. Neighbours can call bylaw if necessary. It must be remembered that the Francophone school will not be staying there forever.
- It is the parents that pose the most problems. Perhaps after a few tickets they need attend a presentation by RCMP with an additional significant fine for lack of attendance. Parents need to

show some courtesy to people living in the area. It is not only rural children that should be taking school buses.

- Slow down...
- Hand out tickets! Lots of them.

Yellow Zone:

- I have yet to see parents sitting in their cars as they usually escort children to school or when picking them up. What about a busing schedule for the French school?
- Thank you for the opportunity.
- It needs police presence so people that are endangering people's safety can be ticketed so they stop being ignorant! Someone is going to get hit by a car, with how people park!
- No I've lived on Wilson Cres. Since March of 1975 and I like the schools at Westboro and New Haven. They keep our crescent full of young families.
- No, but I just want to thank you for presenting this survey to us. I've lived here since 1984 and have never once been asked about school traffic problems.
- Educate parents to load and unload children on sidewalk side of vehicle. Basically it is extremely frustrating the lack of common sense.
- Overall I don't find it too bad and I am glad buses are not on Wilson Crescent as I would be highly against that.
- Traffic is the school's problem. Let them look after it.

Appendix One: Resident Letter

May 2, 2018

Dear Resident:

Strathcona County is undertaking a traffic study near New Horizons School and École Claudette-et-Denis-Tardif. The purpose of the study is to perform a comprehensive review of traffic in the area during peak traffic times to evaluate traffic flow and safety, particularly on Hawkins Crescent.

With the recognition that all schools in the County experience traffic congestion at peak times, a detailed engineering review is currently being conducted to better understand traffic conditions at the site. This will include a video analysis of traffic at school peak times and a review of collision data.

Some concerns have been raised by residents regarding traffic management in the area during school peak times. In addition to the engineering review, we are seeking resident input to:

- determine the magnitude of concerns with traffic in the area;
- clarify the nature of traffic concerns in the area; and
- Explore options to better manage traffic in the area.

Input collected from residents will be considered alongside engineering data in order to evaluate the current traffic management plan and to determine if there are actions that can be taken to mitigate traffic concerns.

As a resident living close to these schools, we are asking you to participate in a short survey to help us understand your thoughts about traffic near the schools. The survey can be accessed at www.strathcona.ca/hawkinssurvey and will be available until May 18, 2018. We ask that only one survey be submitted per household, please.

If you do not have access to the online survey and would prefer to complete the survey over the phone, please contact the Transportation Planning and Engineering Department at 780-464-8279.

Yours truly,

Debbie Rawson, M.Sc.
Transportation Integration & Safety Advisor
Transportation Planning and Engineering
Debbie.Rawson@strathcona.ca

Appendix Two: Full Comments

Note comments in the main body of this report were edited to reflect traffic management related comments only in order to minimize the length of the main body of this report.

There are different types of concerns that people might have about school traffic in the area of the school site. Please indicate your personal level of concern in each of the following areas:

a) Nuisance Concern (concerns related to inconvenience or annoyance, such as drivers blocking your driveway):

Red Zone: 6/7 chose "Traffic generated by the school site is a major nuisance"

- The parents are constantly blocking our driveway and at times, go in to get their kids.
- The location of the French School with access at the corner of the crescent should not have been allowed and has exacerbated the traffic issues. The County failed in the approval process to consider the incremental impacts and has consistently relied on flawed and incorrect data provided by the French School. Every decision made by the County has added unnecessary traffic and parking impacts without consideration for the residents and without properly assessing the existing conditions. New Horizons was operating when the French School was approved for this site, but the County failed to understand the existing condition. The French School Board bulldozed an approval through the system, which the County rubber-stamped without considering impacts and without listening to input that would have mitigated the problem.
- Staff from the Claudette-et-Denis-Tardif park in front of our home regularly for the entire day. Uncertain in terms of the staff parking arrangement with this school. The volume for student drop off/ pick up is another issue and is truly a product of the volume in a very confined area. Parents are often very inconsiderate and even rude. The regularly are in our drive way or blocking our driveway. I'm sure their attitudes are a product of their frustration in terms of the parking situation, but it is not ok.
- Vehicles use my driveway to turn around in the middle of the street. Vehicles drive on the
 sidewalk at the corner (packing it into ice) when they make a u-turn on the corner. Vehicles park
 with two wheels on the sidewalk in winter, and summer. Vehicles do not park 1.5 meters from
 either side of my driveway. Vehicular traffic associated with the school park in the no parking
 zone on the corner, and on the street during spring road sweeping (photo available).
- Safety concerns in trying to leave our house it is impossible to safely back out because of traffic on both sides and plus sightlines.
- Inconvenience of people wanting to visit leaving because of NO PARKING AVAILABLE because of people picking up or dropping of leaving their vehicles unattended ?????

Blue Zone: 7/15 chose "Traffic generated by the school site is a major nuisance". 4/15 chose "Congestion can be somewhat of a nuisance at peak times, but is in line with what is expected living near a school". 4/15 chose "Traffic generated by the school site is not a nuisance to me at all".

- The biggest concern that I have is people parking in front of my driveway when I am trying to
 come home or leaving because they don't think they have to move because it is their and their
 children's right to be there for that period of time. The buses are almost empty, so I am
 wondering do any of these kids actually take the buses and that would probably remedy most of
 our traffic issues at those peak times.
- We have a fire hydrant in our front yard and only enough room for an average sized car. There is always someone parked in our spot when my wife comes home from picking up kids after school. We are always worried about getting a ticket regarding the fire hydrant when she parks too close to it due to school parent pickups traffic.
- Hawkins Crescent cannot handle the volume of traffic these two schools produce. The traffic management plans are insufficient to deal with the situation; they are not followed and are not enforced. Parents pick up students by parking as close to the school as possible, on both side of the street, and then leave their vehicles to walk to the school and pick up their children. Then since there isn't enough street parking to accommodate all the vehicles, late arrivals will sometimes double park on the street to wait for their children. Both parents and children routinely jaywalk anywhere across the street. There are two 90° corners on this street which together with the above creates congestion for school buses trying to get to the schools and for residents. Parents park wherever they want including in front of a fire hydrant and driveways. Many will leave their vehicles thereby preventing residents from driving in or out of their driveways. If a driveway is blocked the resident has to wait for them to return to their vehicles. In the meantime there is nowhere to park and wait for the driveway to be freed up. If residents ask those offending drivers who remain in their vehicle to move out of the driveway many parents will get rude and belligerent. Their attitude is that they won't be long so residents can wait till they are ready to leave.
- The parents of the students quite often get verbally aggressive when they feel they are inconvenienced in finding parking for themselves.
- I used to live directly in front of a school in Edmonton and under no circumstances is this normal traffic. It is very evident that New Horizon parents drop off and pickup with cars vs the French school who seems to mostly use buses. Buses for the French school are constantly idling in front of my home waiting for New Horizon parents to pick up their kids. Parents for New Horizon seem to pick up outside out the pickup zone all the way down the crescent.
- Attempting to exit our driveway/street during peak times is not only a nuisance but also a
 hazard. Vehicles block driveways, park too close the corners obstruct views and access/egress
 in and out of street and driveway.
- Disregard for property. U-turns in street, driving onto lawns.
- Some of these parents park in my driveway. Not only that, they park on the street right up to the parts of the road that turn out to Strathcona Drive from Wilson Crescent. This makes it hard

- to get back into my crescent to get back to my house. I'm not sure how else to describe this. If you are unsure what I mean, please call me at (780) 504-4016.
- Cars parked across my driveway so I cannot enter or leave my property cars parked to close to driveway and corners making it difficult & dangerous to access out of my driveway on Wilson Cres and turning onto Strathcona Drive.

Yellow Zone: 4/13 chose "Traffic generated by the school site is a major nuisance". 9/13 chose "Congestion can be somewhat of a nuisance at peak times, but is in line with what is expected living near a school".

- People can be very inconsiderate parking in driveways or too close to driveways making getting in or out very difficult.
- By having cars parked on both sides of the crescent, it is difficult to safely enter Strathcona Drive. Only one lane is available to enter or exit the crescent due to parked cars on both sides Due to large volume of cars driving on Strathcona Drive it is difficult to exit the crescent.
- No looking and pulling in and out of on street parking spots; turning in my driveway packing snow solid; parking in intersections blocking any view of oncoming traffic; slow pedestrians walking to and from school between cars and not in cross walk; the lengthy time between traffic signal phases at Strathcona Drive and Broadmoor causes considerable traffic back up for left turning (northbound) traffic.
- People u-turn in front of you while driving on a CRESCENT! without looking first have had ALOT of near misses?
- Increased traffic on Wilson Cres 2 times per day and the signal lights off Strathcona Drive onto Broadmoor Blvd. is poorly timed.
- I am certain, however, that I will put my house up for sale during the summer or make it known to my realtor that the house is not to be shown around or during those times on school days. I feel that it might make for a more difficult sale.
- Parents need to stop parking near corners and crosswalks. It's an accident waiting to happen.
- At times it does cause some major inconveniences when everyone is turning left at Broadmoor and there is not enough room for people to turn right. Perhaps the addition of painted lines to have two lanes so there is enough room would help.
- Strathcona Drive between Broadmoor and the east entrance of Wilson Cres. needs a
 median/physical divider to prevent teachers from making a left turn into their parking lot from
 westbound Strathcona drive. Drivers are getting stuck in the Broadmoor intersection because of
 teachers waiting to turn and cannot because of the length of the eastbound queue waiting for
 the exceptionally long traffic light cycle at that intersection.
- Let the school provide their own access to their property.

b) Safety Concern:

Red Zone: 5/7 of residents chose "I have major concerns with traffic safety at the school". 2/7 chose "Congestion seems somewhat unsafe at times, but is similar to what I see at other schools".

Between having cars parked on the curb, there is buses and traffic coming against each other

- I have personally witnessed traffic accidents on the street due to congestion. It is a concern that a pedestrian will eventually be injured. A resident cannot easily access or egress from a driveway during peak conditions due to the high traffic and the amount of parked vehicles. Walking across the street is hazardous.
- The volume of traffic creates not only incredible inconvenience, but also significant safely concerns as many parents do not utilize the controlled crossing site. I want to make it extremely clear that speed is not an issue.
- Drivers treat Hawkins Crescent adjacent to the schools as a parking lot. They walk down the road and across the road everywhere (setting excellent examples for their kids on how to jaywalk).
- Safety concerns in trying to leave our house it is impossible to safely back out because of traffic on both sides and plus sightlines.

Blue Zone: 6/14 of residents chose "I have major concerns with traffic safety at the school". 7/14 chose "Congestion seems somewhat unsafe at times, but is similar to what I see at other schools". 1/14 chose "We do not have safety-related concerns with traffic". One blue zone resident did not respond to this question.

- People driving their kids to school seem to think they own this road. Sometimes they are double and triple parked in front of our driveway.
- Parents park in front of a fire hydrant. Both parents and children routinely jaywalk anywhere across the street. Sometime will double park on the street to wait for their children. The two 90° corners on this street helps to create congestion and blocks a driver's clear view around the corner. Drivers will do a u-turn in the middle of the street.
- The school buses are not cautious with watching for other vehicles and pedestrians. They drive
 to fast for the added volume of pedestrian traffic that is present. The parents picking students
 up also create major obstructions to vision for the drivers trying to back out of there property's
 driveways.
- The sheer volume of vehicles I see not comparable to other schools. No one walks their kids to these schools with the exception of maybe a couple families. These schools are unique as they don't necessarily serve neighbourhood children as other schools do.
- Parents generally do not observe the designated waiting & pick-up zones. Waiting/parking is
 very congested in the blue areas. We are concerned with children running across the roads
 without due caution because parents are calling to the children to hurry-up. Vehicles departing
 generally do not do this in a safe manner.
- Please see response above.
- Short distances between parked vehicles makes it difficult to see parents / children when exiting driveway.
- Speed is a concern... the entire crescent should be posted 30km/h.
- The red traffic light at Strathcona Drive, turning left on to Broadmoor Blvd is much too long causing congestion at Hawkins & Wilson Cres. with cars trying to exit. There is no place to go.

Parents with children do not always use the crosswalk. Parents are walking with children following. Parents should be holding the children's hands.

Yellow Zone: 8/12 of residents chose "I have major concerns with traffic safety at the school". 4/12 chose "Congestion seems somewhat unsafe at times, but is similar to what I see at other schools". One yellow zone resident did not respond to this question.

- People park too close to the crosswalk so a child could not been trying to cross. People do not slow down to let the kids cross or they go right through the crosswalk without even slowing down. When the school was St Theresa there were crossing guards, haven't seen any since it became New Horizons.
- Cars parked on the crescent jaywalk to their cars; have doors open on crescent roadside.
- Parking in intersections blocking any view of oncoming traffic; slow pedestrians walking to and from school between cars and not in cross walk; the lengthy time between traffic signal phases at Strathcona Drive and Broadmoor causes considerable traffic back up for left turning (northbound) traffic.
- People parking on top of a corner literally while still turning a corner! Or on top of the crosswalk
 like not even one foot from front bumper to painted crossing zone. Can't say how many times
 almost hit a kid because I have no line of site around these people not time before cross walks. I
 have phoned several complaints to RCMP but it's the same people that do it and never get a
 ticket!
- I don't have the solution to this traffic concern, so I feel reluctant to complain. However, I do think that a longer light during the hour when school is getting in and out would help.
- The main concern is with crossing Strathcona Drive from the school. It was well-controlled when St. Theresa was there and when only New Horizons was. With the addition of the new school, there seems to be no direction at all.
- So many cars are parked to close to crosswalks making it impossible to see.
- At the entrances of Wilson crescent where parents are dropping kids off there is is high congestion and very little room to drive through. It's very tight and kids are being dropped off so safety is quite the concern.
- My safety concern is that it is unsafe at specific times of day and what happens at other schools is irrelevant.
- No thought when schools were built as to future traffic.

To what extent do you observe compliance with these traffic management plans?

Red Zone: 4/7 chose "Drivers rarely comply with these plans". 2/7 chose "About half the drivers comply with these plans". 1/7 chose Don't Know

• If the County had done any examination of this site, they would know that nobody observes this traffic pattern. The rules of drop off and pick up are not observed, nor enforced. Everybody drives and parks where they like. The original plan included bus drop off in the parking area, but

the County appears to have allowed bus drop off and pick up on the street, which was not part of the original agreement. If the parents attending the school say they observe this traffic flow, it is simply incorrect. All the County would have to do is observe one day of traffic on this street to know that this plan looks nice on paper but is not effective in managing the traffic. There are consistently illegal u-turns on Hawkins Crescent.

- Uncertain how many parents follow this plan, but a large percentage go against the direction of
 the traffic flow indicated by the above plans as many park in front of the homes on the west side
 of the street on Hawkins Cres.
- Drop-off is not bad, but the pick-up zone extends from your teal-coloured bus zone south
 around the corner, west to the next corner and then north toward the west crescent's mouth.
 Pick-up vehicles regularly obstruct 16 Hawkins Crescent driveway. If one large unscheduled
 vehicle, say a garbage truck (or delivery van) attempts to drive through Hawkins Crescent at
 peak times, there is grid-lock. I would guess there is at least 35% counter flow traffic to your
 blue arrows.
- Because of the volume of traffic on the street drivers rarely comply because they can't.
- People should STAY in their cars and wait in line at pickup and drop off, not parking & leaving the cars empty in front of homes while picking up students.
- The traffic mgmt plans are not adhered to. A lot of traffic flows south in front of the schools. Cars arrive up to 1/2 hour before school lets out in order to get a spot in front of the residences. I have witnessed accidents, illegal u-turns, parking too close to a crosswalk, pulling into residential driveways and parking partially on the sidewalk. The differential in school start times is not adequate. Why is there a posted 30 second drop off/pick up zone but cars are there early and wait a long time for the children come out? Why are the ECDT buses allowed to park in the 30 second zone forcing parent to park in front of residences and walk to the zone to find their children? In the original permit for ECDT, the Stantec plan indicated all buses would use the parking lot for drop off/pick up.

Blue Zone: 3/15 chose "Drivers rarely comply with these plans". 6/15 chose "About half the drivers comply with these plans". 2/15 chose "Generally, drivers are compliant with these plans". 4/15 chose "Don't Know".

- The one way thing is nice but it needs to be enforced somehow because that is what is causing most of the cluster on the street.
- As many drivers that follow the proper Flow direction park on the reverse flow side of the crescent.
- Due to the volume of drivers, this plan does not work. As I previously mentioned a large amount of the New Horizon parents drop off and pick up their kids and the do so the entire length of the crescent. Additionally, it's a fight to have snow cleared properly in the winter which causes further issues.
- It is chaotic. Cars are parked on both sides of the roads. We try to avoid travelling to & from our home during peak school times.

- It should be noted that the traffic congestion, issues, and concerns voiced by the Residents of Hawkins Cres are mirrored to those who reside on Wilson Cres. What traffic cannot be accommodated on Hawkins Cres spills over to Wilson Cres creating the same issues?
- Short term parking is being used on all four corners of Wilson Cres, 2 3 houses down the cres. parking is also on both sides of Strathcona Drive. This is where parents with children do not always use the crosswalk, daily.

Yellow Zone: 9/12 chose "Drivers rarely comply with these plans". 1/12 chose "Generally, drivers are compliant with these plans". 2/12 chose "Don't Know".

- If these plans were made known to parents they certainly are not following this plan.
- Why are parents not restricted to park in the Kinsmen Park parking lot for drop off and pickup of students, rather than residential streets?
- The drivers do not comply, they use shortest distance between too points.
- Most drivers in the 15 min zone leave cars a minimum of 20 mins before school is out. They are parked way longer than 15mins. Also never show courtesy to any residents I have waited 30 mins to turn off Wilson Crescent before. Ridiculous!
- Parking on both sides of the street causes unsafe conditions with students crossing between cars. It is frightening. I would also prefer that no u-turns be made on or at the ends of Wilson Crescent as these create unsafe conditions.
- Both sides of Wilson Crescent are congested at peak times with parked cars on both sides of the street. The traffic around the crescent is hectic with drivers going around the crescent or turning around at the far end of the crescent as well.
- Do not see the New Horizons school staff complying with the traffic flow schematic when entering their parking lot.

Do you believe the traffic management plan would be successful if there was compliance with the plan?

Red Zone: 1/7 chose "Yes", 2/7 chose "No", 4/7 chose "Not Sure"

- As long as residents are allowed to come in on the regular way! We are the second house in and
 we shouldn't 't have to drive around the block and wait for pickups when we are simply trying to
 come home.
- The County has approved the location of the French School with access at the corner of the crescent, and this is the fundamental problem. Further, there is no compliance and no enforcement of the existing plan, so it is extremely unlikely that there would ever be compliance. Parents in a hurry to pick up their children will also do the most expedient thing. Further, when the problems were brought to the attention of the County, the response was "enforcement is not our issue". We cannot expect the police to charge people waiting to pick up their children. The problem is the failure of the County to properly place the school further east on the site, which would have allowed for some mitigation measures.

- Volume of traffic needs to be decreased. Drop off and pick up for need to relocated allowing only bus traffic on Hawkins Cres.
- What might help is, for three consecutive days in one week to station bylaw enforcement officers with ticket books in the crescent during drop-off and pick-up times. They should enforce parking and mid-block u-turns. For jaywalking, they would run out of ticket blanks, so that's a toss-up. (For some reason, when mommy is dropping off little Johnny nothing matters.) Parents either don 't know or don 't care this is a crescent where you can just drive a little farther and enter from the west end and u-turns are not necessary. Back to the bylaw enforcement the next week pick two days at random, and the third one day at random. This should help a traffic management plan.
- Because of the buses, at peak hours there should be parking allowed only on the side of the street closest to the playground or school and not allow any parking on the other side of the street.
- Depends on PARENT!!!!!
- The volume of traffic on Hawkins is too great. I know residents on Wilson complain about
 parents parking on their street and during peak times it is almost impossible to get out of their
 crescent forcing them to turn west on Strathcona Dr then turn onto the west leg of Hawkins and
 exit on the east leg in order to get onto Broadmoor Blvd.

Blue Zone: 9/15 chose "Yes", 3/15 chose "No", 3/15 chose "Not Sure"

- The volume of parents/vehicles waiting for to pick up their children is the problem not the traffic flow.
- Student pickup/drop off zone is not big enough and it's the same spot where the French school buses are supposed to park.
- There seems to be too much traffic for the areas in which they can park. We notice vehicles arriving up to an hour+ so they can take the best spots.
- Only if the traffic plan included Wilson Cres. Otherwise it will cause a domino effect in the adjacent neighbourhoods.
- Speed should be posted 30km/h for Wilson Crescent.
- Be ready to enforce in vigorously!
- We have lived here for 45 years and there was never this problem until this year.

Yellow Zone: 4/13 chose "Yes", 4/13 chose "No", 5/13 chose "Not Sure"

- There will still be too much traffic for that small area. I would have thought that whoever came
 up with this plan would have realized that with now TWO schools in the area traffic would be a
 bigger problem.
- Parking on the Strathcona Drive north of the school where Wilson Cres intersects is a problem as
 cars coming south from Wilson Cres to turn left or right have line of site issues due to cars
 parked there; to further complicate this if you turn east towards Broadmoor you need to see
 pedestrians in the cross walk; without the line of site here you will not see a vehicle turning off

- Broadmoor at 60 km/h turning onto Strathcona Drive nor will that driver stop if pedestrians are crossing or a vehicle is pulling out. Do not allow left turns from Strathcona Drive onto Hawkins Cres as it backs up traffic very quickly all the way to Strathcona and Broadmoor.
- Again it causes major issues trying to turn left off or Wilson Crescent. Also because a lot of
 parents from the other school come to this side because it is controlled traffic light that shows
 when they can turn.
- I'm at the north end of Wilson Cres. so parking doesn't affect me.
- You should also ask parents to park on only the one side of Wilson Crescent, to continue around in the same direction as started and to avoid u-turns.
- There should not have been a second school built in this location without the proper access roads and adequate parking available.

Do you have any suggestions for improving traffic management at the school site?

- More law enforcement! Again, parents don't care if they block my way in
- It is unlikely that this situation can be improved. A nice map with a traffic flow that won't be enforced will not solve the problem. The solution should be to move the French School further east on the site so that all the vehicles don't have to collect at the corner of the crescent. Daycare parking could be moved to the parking lot on the east side. Because this is unlikely, the problem should at least not be made worse. The French School Board should be made accountable for bulldozing their way to the development of the site without any consultation and enrollment should be capped at the limit of the original development permit. The County should not approve anything that might create additional traffic and parking impacts. Both parties, the School Board and the County, must be held accountable for the problems that this flawed approval unnecessarily created.
- A drive through loop created off of Broadmoor on the east side of the school for parent access
 would be a great alternative. The Claudette-et-Denis-Tardif was described as temporary and I
 am skeptical if that is the case. The green area and ball diamonds have already been incredibly
 impacted by its presence. I think utilizing the area east of the school to create a drive through
 access unfortunately is the only real practical alternative to alleviate the traffic volume issue
 created by its presence.
- Other than increased by law enforcement, grant the ECDT their wish and move them out to
 Ardrossan. Parachuting a second school into an already-congested area (with an outdated traffic
 survey) was a dumb idea. Don't forget in the spring, as soon as the afternoon pickup is
 complete, there is only an hour before the streets are full of soccer vehicles parked in Hawkins
 Crescent.
- Because of the buses, at peak hours there should be parking allowed only on the side of the street closest to the playground or school and not allow any parking on the other side of the street

- An enforced one way would be helpful and maybe a few more courteous drivers for people living here and trying to exit their driveways during peak times--which I know is not the County's concern.
- Educate parents to be more aware of blocking driveways and to be patient with locals coming home to park.
- Create more parking and drive through lanes on the school grounds which can easily accommodate and redirect the traffic flow. Enforce the plan. Enforce the existing bylaws (u- turns, double parking, fire hydrant parking, driveway blocking, etc.)
- Have an alternate pick up location or staggered pick up times.
- Honestly, New Horizon should have a better bussing plan perhaps subsidized to encourage less
 cars. It cannot accommodate that many drivers. How is it that they only have three (I think)
 buses and the French school which is maybe 1/3 the size has four?
- Synchronization of light on Strathcona Dr and Broadmoor must be improved. It backlogs traffic at all times of day/night. School start/end time must be more staggered. Could a layby on Strathcona be provided for buses?
- More children should be taking buses. Parking should be clearly restricted by posting limited
 parking during peak school times with significant fines imposed. More courtesy by parents. Law
 enforcement being on site especially at dismissal time
- A means of monitoring the area to ensure compliance. If the plan was enforced at the start,
 with ticketing for non-compliance, it wouldn't take long for it to become the norm and a natural
 decrease in the level of monitoring and issues.
- 30km/h for Wilson Crescent.
- Take out a chunk of the field there and build a parking lot. It's a simple thing.
- Traffic should move in a circular way and stop only to let your child out. For pick up time, same thing, you have to keep moving and only stop when your child is actually outside ready to get in your vehicle. No sitting and waiting blocking traffic and causing congestion.
- Parents parking in the Kinsmen Park Parking lot
- We know pedestrians and traffic does not work, force people to cross at traffic lights, where people see vehicles and vehicles see people. No parking on Strathcona Drive.
- Move sidewalk closer to school, add a bus lane or pickup zone, free up some of the traffic off the
 crescents. And write tickets to people who ignorantly ignore basic traffic rules ie. Blocking
 driveways, unsafe u turns, parking to close to corners or crosswalks. Paint curbs so its idiot
 proof. Red means to close, signage. Something!
- See above longer exit light at Strath Dr and Broadmoor Blvd.
- Crossing guards always present, police presence desirable (there are speeders, but not so much during these hours but during school time.).
- Traffic Enforcement and parent/driver education.
- No parking restrictions in areas previously mentioned. Maybe have law enforcement watch and ticket vehicles that don't comply.
- See above comments.

- Take light out on Broadmoor and Strathcona at school. Backs up traffic on Strathcona. Staff turning left into staff parking lot causes congestion at Broadmoor/Strathcona in the intersection
- People need to slow down and be patient. People honk their horns.
- Make the red light shorter. If rules were obeyed and if parents did not stop to visit. Pick up your children and leave.
- WHY DID THEY APPROVE A SECOND SCHOOL WHEN THERE WAS NO PARKING ALSO SO MUCH FOR GREENSPACE AFTER OVER 40 YEARS !!!!!
- Get the buses off the street at the SE corner of the crescent. The 4 buses take up the entire pick up zone. Monitor illegal parking and unsafe U-turns. The differential in school start times should be increased to allow NHS students to clear out before ECDT parents begin to arrive.

Is there anything else you would like to comment on with regards to traffic at the school site?

Red Zone:

- I have lived at this location and have never complained about traffic before the French School was built. There is no reason that this structure had to be placed so close to the residents with an access at the corner of the crescent. This violates basic planning principles. Further, every decision the County has made has added traffic to Hawkins Crescent. I have provided documentation of traffic accidents on the street. There were reasonable options presented that would have mitigated the problems, at least to a degree, and these options were ignored. A traffic flow map looks nice, but this will never work nor will it be enforced. The parents simply do not care; they want to get in and out as quickly as possible. You can't blame them for this; they are busy and do what is necessary. The County should never have allowed the school to be built in this location. The proposed traffic management plan gives the appearance of doing something, but it is likely to never be observed or enforced. This is consistent with the situation to date. As such, there should be no incremental impacts allowed, and the French School Board should be made accountable for their lack of consultation and consideration of the residents. The only way to do this is to cap the enrollment of their school at the limit defined in the development permit.
- I noted a camera installed on the lamp-post, SE corner of the crescent for a few days. It seemed to only point north and not capture any east-west traffic which was unfortunate. The parents who park on the west leg and in the skating rink/mailbox area and walk their kids to school are to be commended. I prefer the lady who parks her full-sized school bus intermittently in Hawkins Crescent, because she knows how to drive and STAYS OFF THE SIDEWALKS.
- The real concern is that unless there is something done soon and lots of small children running out from between vehicles and getting out of the car doors on the street side. Some of those problems could be avoided.
- IT IS VERY POOR PLANNING FOR THE RESIDENCE AFTER ALL THESE YEARS.
- The nature of this EXCLUSIVE French school does not "fit" the location as very few students live within walking distance. Despite the claim that 80% of the students take the "FREE" bus. Many parents drive their children to avoid lengthy bus trips to and from school. This school was built

as a "Temporary" school and 12 portables were built on a narrow residential street far too close to adjacent property owners. There was no public engagement with the residents in the area. The ball diamond was saved but is useless. The playground was reduced and very few students ride bikes whereas when St Theresa students were there many students rode bikes. The French school should never have been approved for this location. The only solution for the problem is moving the ECDT portables to another location to reduce the volume of traffic. (Out of neighbourhood response).

Blue Zone:

- I work from home and come and go often. Numerous times I have had to wait to enter my driveway due to cars parked in front of my driveway. We have only lived here 4 months and it can be quite inconvenient. However not that bad over all.
- This survey is too little too late. Obviously the addition on a second school would increase students and traffic in the area. The TMP should have identified and addresses these impacts before the new school was opened. Conducting a survey now suggests a lack of planning, lack of concern and an unwillingness to address the conflicts created by the two schools. Bylaw enforcement should proactively enforce infractions instead of just waiting for complaints, then not being available in time to address the issues.
- The whole crescent and sidewalks from neighbours need to be maintained in the winter. Perhaps then more people would walk to school if it wasn't treacherous.
- Kinsman Park parking lot could be used during peak times. Neighbours can call bylaw if necessary. It must be remembered that the Francophone school will not be staying there forever.
- It is the parents that pose the most problems. Perhaps after a few tickets they need attend a presentation by RCMP with an additional significant fine for lack of attendance. Parent need to show some courtesy to people living in the area. It is not only rural children that should be taking school buses.
- Slow down...
- Hand out tickets! Lots of them.

Yellow Zone:

- I can't believe that people have had to fight to even get this survey done! With two schools side by side this should have had careful planning right from the get go...before the second school was even built. Poor poor planning.
- I have yet to see parents sitting in their cars as they usually escort children to school or when picking them up. What about a busing schedule for the French school?
- Thank you for the opportunity.
- It needs police presence so people that are endangering people's safety can be ticketed so they stop being ignorant! Someone is going to get hit by a car, with how people park!
- No I've lived on Wilson Cres. since March of 1975 and I like the schools at Westboro and New Haven. They keep our crescent full of young families.

- No, but I just want to thank you for presenting this survey to us. I've lived here since 1984 and have never once been asked about school traffic problems.
- Educate parents to load and unload children on sidewalk side of vehicle. Basically it is extremely frustrating the lack of common sense.
- Overall I don't find it too bad and I am glad buses are not on Wilson Crescent as I would be highly against that.
- Traffic is the school's problem. Let them look after it.