

## **Priorities Committee Meeting\_Nov13\_2018**

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### **STRATEGIC INITIATIVE AND UPDATE**

#### **Strathcona County Emergency Services Medical Services Delivery Model Pilot**

##### **Report Purpose**

To provide Priorities Committee information on a proposed Medical Services Delivery model pilot.

##### **Our Prioritized Strategic Goals**

Goal 1 - Build strong communities to support the diverse needs of residents

Goal 5 - Foster collaboration through regional, community and governmental partnerships

Goal 8 - Foster an environment for safe communities

##### **Report**

This report introduces an initiative that Council will see as part of the 2019 to 2022 business plan and budget process. Alternative Medical Services Delivery models are being implemented in several communities. Alberta Health Services implemented Community Paramedics in Edmonton and Calgary in 2017. In 2018, the program was expanded to Lethbridge, Medicine Hat, Red Deer, Camrose/Wetaskiwin, Grande Prairie and Peace River. Strathcona County has initiated partnership discussions with AHS to gauge their willingness to fund and potentially have Strathcona County, as a contracted provider run another pilot site. Initial discussions are favorable.

The core concept behind this delivery model is to work collaboratively with Alberta Health Services to develop and implement a program to provide at risk patients immediate access to health care in the community by working in partnership with available family and specialized physician services. The SCES pilot will use a patient centered approach to provide urgent care to patients in the community and see Paramedics, Nurse Practitioners and Mental Health Therapists working collaboratively with the patient's primary care team, as well as social and community services to ensure that clients are receiving the right care, in the right place, at the right time.

The initiative will allow SCES to complete a department capacity analysis and a community needs assessment. This analysis may lead to a resource request in a future year. One of the key deliverables will be to carefully scope the services in order to manage the potential demand for services. Expected benefits include the following:

- Health system efficiencies - less demand on emergency departments from low acuity incidents
- Department efficiencies – reduction in the demand on EMS resources waiting in emergency departments to transfer low acuity patients
- Community scale outcomes - improved access to programs and services including physical and mental health supports
- Patient outcomes – the potential to receive care in home

##### **Other Impacts**

**Interdepartmental:** Family and Community Services, Fleet Services, Legislative and Legal Services, Procurement Services

##### **Enclosure**

1 Medical Services Delivery Model Pilot 2018 Presentation