

Priorities Committee Meeting_Jun18_2019

STRATEGIC INITIATIVE AND UPDATE

Family and Community Services - Department Business Plan Update

Report Purpose

To provide the Priorities Committee with an update on the progress of the 2019-2022 Department Business Plan for Family and Community Services.

Our Prioritized Strategic Goals

Goal 1 - Build strong communities to support the diverse needs of residents

Goal 7 - Provide opportunities for public engagement and communication

Report

Family and Community Services has a mission to provide stewardship of the Social Framework in our community to create together a supported, safe and connected community for all. The department focuses on holistic, evidence-based, action-oriented supports and skill-building within the mandate of prevention and early intervention, while leveraging community partners' areas of expertise. The department has two related core business functions, Empowering Individuals and Families and Empowering Communities. The next four years will see development and strengthening of partnerships across sectors.

Empowering Individuals and Families: 2019-2020 Forecast

Staff teams provide a holistic, responsive, evidence-based continuum of supports and skill building strategies to children, youth, adults, seniors and families. Teams collaborate with participants and partners to empower individuals through seamless support and connection with the wider community. Baseline data will be established in 2019 for the redesigned model – over the next four years, data and experience will be used to refine the model as the department and partners learn and explore this new and evolving role across the following programs:

- Early Years Navigation
- In-Home Care Support
- Counselling
- Mental Health Capacity Building
- Navigation

Empowering Communities: 2019-2020 Forecast

Staff teams support the implementation of the Strathcona County Social Framework as a shared effort by individuals and organizations throughout the County. Using innovative strategies, concepts and approaches, partners and staff together address complex social issues in Strathcona County through the following programs for the period 2019-2022:

- Civic Engagement
- Social Innovation
- Planning & Evaluation
- Funding

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In-Flight Initiatives Summary

INIT 117 Community Hub Feasibility Study

Key Deliverables:

Public engagement through SCOOP ending July 3, 2019 as well as engagement of targeted small groups (e.g., Parent Link, parent groups, seniors, community, etc.). Report back to Council via Priorities Committee October 22, 2019.

Goals Supported:

Goal 1: Build strong communities to support the diverse needs of residents

Goal 2: Manage, invest and plan for sustainable municipal infrastructure

Goal 5: Foster collaboration through regional, community and governmental partnerships

Goal 6: Provide facilities and services that are available and accessible to residents

Status of Scope, Budget and Timelines: Green

Risks and Mitigations:

Risks - Low engagement

Mitigations - Learnings from Community Talk: go where citizens gather such as existing groups that have a shared interest in this topic (e.g., parents, seniors, etc.); engage residents in conversation to surface examples and ideas, invite them to complete short surveys.

INIT 95 Social Framework Awareness Initiative and Summit

Key Deliverables:

An annual Summit designed to engage with communities and partners to reach public and encourage learning and participation on community social issues. This year's Summit to be held in December 2019.

Goals Supported:

Goal 1: Build strong communities to support the diverse needs of residents

Goal 5: Foster collaboration through regional, community and governmental partnerships

Goal 7: Provide opportunities for public engagement and communication

Status of Scope, Budget and Timelines: Green

Risks and Mitigations:

Risks - Low turnout at the Summit

Mitigations - High community engagement in development of the Summit; solid and comprehensive communication plan with both County and partner responsibilities

INIT 87 Community Social Framework Grants

Key Deliverables:

Disburse and administer Core Social Funding that focuses on prevention and early intervention supports for social needs over a period of one to three years and Collaboration

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Funding that focuses on cross-sector partnerships to address community-wide social issues for a period of two to three years. Disburse and administer funds annually for Community Connection and Community Change Seeds Grants for small community events or projects.

Goals Supported:

Goal 1: Build strong communities to support the diverse needs of residents

Goal 5: Foster collaboration through regional, community and governmental partnerships

Status of Scope, Budget and Timelines: Green

Risks and Mitigations:

Risks – Investment does not achieve anticipated results.

Mitigations – Learn and evaluate together as a sector.

Council and Committee History

May 23, 2017 Council moved: "THAT the Social Framework – A Platform to Unlock the Ingenuity of the Community, as set out in Enclosure 2 of the May 23, 2017 Family and Community Services report, be approved."

Other Impacts

Policy: N/A

Legislative/Legal: N/A

Interdepartmental: Human Resources, Facility Services, Recreation Parks & Culture

Master Plan/Framework: N/A

Enclosures

- 1 Department Business Plan Update – Family and Community Services
2019