

Millennium Place

Extended 2020 Shutdown



8/27/2019

Facility Capital Lifecycle Program

The Facility Capital Lifecycle program forecasts equipment replacements based on industry standards, condition assessments and energy improvements.

- 2019 funding approved for pool heating, boiler replacement. Replacement requires an extended 8 week shutdown in 2020 for boiler replacement.
- Due to current risk and previous component failures, it is recommended to expand the 2020 pool shut down to address concerns with;
 - Pool filters
 - Arena ice plant
- Combined shut down reduces future equipment failure risk while enhancing long term customer service.

Timeline

- Current schedule and planned lifecycle budget
 - Pool Boilers September 2020 – 8 week shutdown required (from 3 weeks)
 - Pool Filtration 2022 – 8 week shutdown required (from 3 weeks)
 - Ice Plant September 2021– regular 3 week Arena shutdown pending timeline of replacement
- Proposed timeline and accelerated budget requested:
 - All Items, 12 week shutdown (August - October 2020)

Communication Plan

Goal: To communicate an extended service modification and to provide alternate aquatic options available during the closure

Target Audiences

- Swim clubs – direct communication
- Aquatic fitness program participants
- Recreation and fitness swimmers
- Pass holders including Millennium Card holders
- General public
- Internal staff



Communication Plan

Key messages

- Millennium Place is 20 years old and requires a mechanical upgrade
- Benefits include improved water quality and a new and exciting water playground
- Will be seeking public input on the aquatic playground amenities
- Kinsmen Leisure Centre and Emerald Hills will remain open to continue to offer aquatic opportunities



Communication Plan

Communication Tools

- Direct communication with key stakeholders
(i.e. working with swim clubs to provide alternative training options)
- County website including related swim club websites
- Recreation Guide and Drop-in Schedules (Winter, Spring/Summer and Fall)
- Local print and broadcast media
- Mobile recreation app
- Social media – Twitter, Facebook, Instagram
- Front-line staff including lifeguards and swim instructors
- eNewsletters
- Facility displays

Financial Information

Item	2019 Capital Request	Funding Source
Ice Plant Replacement	\$2,000,000	Municipal Reserves
Pool Filtration Replacement	\$3,000,000*	Municipal Reserves

* Additional net operating impacts due to extended shutdown period (\$85,000)