After Action Review Strathcona County Parkade Incident Report

Report Purpose
To present the After Action Report that summarizes the response and recovery related to the Strathcona County parkade incident that occurred on November 6, 2018.

Recommendation
None.

Our Prioritized Strategic Goals
Goal 6 - Provide facilities and services that are available and accessible to residents
Goal 8 - Foster an environment for safe communities
Continuously improving the way we work, as one organization, in an agile and sustainable manner

Report
Events that took place on and subsequent to November 6, 2018 at the County Hall/Community Centre warranted an impartial examination of the response and recovery to the 2018 parkade incident so that Strathcona County could identify and understand strengths and any areas for improvement.

The "Strathcona County Parkade Incident After-Action Review: Report” is the result of an impartial and independent examination of the parkade incident from the date of the incident on November 6, 2018 to return to full operations on May 8, 2019 provided by iStrategic Consulting. The report provides an overview of the process, and details key areas of focus. The report also provides scope, methodology, incident overview, findings and recommendations.

The findings and recommendations contained in the "Strathcona County Parkade Incident After-Action Review: Report” provide a comprehensive account of the parkade incident and provide key learnings that can be drawn upon for improvements to Strathcona County’s emergency management system.

The Recommendations have been reviewed by Administration and are considered to be accurate and comprehensive and can constructively form the basis of a multi-year improvement plan. In 2020 Administration will provide quarterly reports to Council either through the Emergency Advisory Committee (EAC) or Priorities Committee.

Council and Committee History

April 16, 2019 Priorities Committee provided with an approach and next steps for an After Action Report (AAR) on the response to the County Hall/Community Centre Parkade Incident.
Other Impacts
Policy: Emergency Management Bylaw 17-2018
Legislative/Legal: N/A
Interdepartmental: All County departments were invited to participate in the After Action Review process as it affected the entire organization and response was inclusive of all departments
Master Plan/Framework: N/A

Enclosures

1. Strathcona County Parkade Incident After Action Review: Report – to be distributed at December 10 Council meeting

2. PPT Strathcona County Parkade Incident After Action Review: Presentation – to be distributed at December 10 Council meeting

3. PPT Administration’s Response to the Strathcona County Parkade Incident After-Action Review: Report – to be distributed at December 10 Council meeting