

COVID-19 Update

Emergency Advisory Committee
April 2, 2020

Agenda

1. Provincial

- Alberta Health information
- Donations
- Essential services
- Complaints

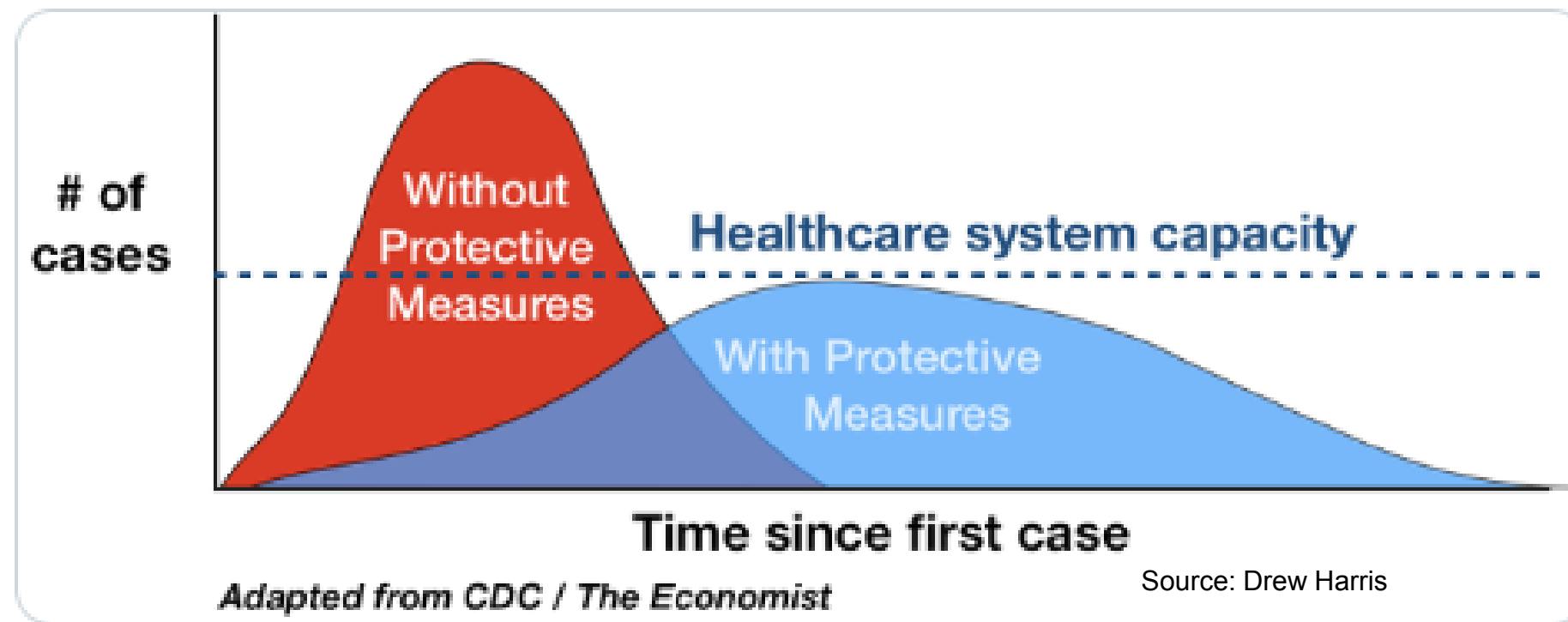
2. Local

- Actions taken to date
- Financial status of response
- Emergency Social Services (ESS)
- Solid waste
- Broader financial impacts
- Strathcona County service status

Approach

Important to remember that COVID-19 epidemic control measures may only delay cases, not prevent.

However, this may limit surge and gives hospitals time to prepare and manage.



PROVINCIAL

Alberta Health

- March 17 - Alberta Government declared a public health emergency
- April 1
 - 871 total cases
 - 117 new cases
 - 11 deaths
- Provincial labs completing a backlog of tests now that they are back to working at full capacity
- 50,000 tests completed to date
- Lead many other jurisdictions in testing per capita

Alberta Health

“However, there are simple, effective things that all of us can do to reduce the risk of infection for ourselves and those around us.

Stay home if you’re sick. Clean your hands regularly with an alcohol-based rub or soap and water.

Practice physical distancing while embracing social connectedness.

And finally, help and support those around you.”

(Chief Medical Officer of Health, April 1)

Donations

- The Alberta Emergency Management Agency Unsolicited Offers Program has been set up in response to growing offers of generosity from individuals and organizations to help with the challenges many Albertans are facing due to the COVID-19 pandemic.
- Those wanting to help can go to alberta.ca/COVID19offersprogram for more information.
- This information is also included on Strathcona County's COVID19 webpage.
- Strathcona County is unable to receive donations.

Essential services

<https://www.alberta.ca/essential-services.aspx>

Health, medical and public health	Construction
Public safety and security	Agricultural and horticultural
Food and shelter	Retail
Energy and utilities	Financial services
Water	Information and telecommunications
Transportation	Public administration and government
Industrial	Other essential services
Petroleum, natural gas and coal	

Business continuity definitions

Critical

- Functions or services that must be provided immediately or will definitely result in the loss of life, destruction of infrastructure, loss of confidence in the government and/or significant loss of revenue. These functions or services **normally require resumption within 24 hours of interruption**

Vital

- Functions or services that ***must*** be provided ***within 72 hours*** or will ***likely*** result in the loss of life, destruction of infrastructure, loss of confidence in the government and significant loss of revenue or disproportionate recovery costs

Business continuity definitions

Necessary

- Functions or services that must be resumed ***within two weeks*** or ***could*** result in considerable loss, further destruction or disproportionate recovery costs

Desired

- Functions or services that ***could be delayed for two weeks or longer, but are required*** in order to return to normal operating conditions and alleviate further disruption or disturbance to normal conditions

Complaints / Enforcement

- On March 27, 2020, Alberta's Chief Medical Officer of Health directed that all non-essential businesses be closed.
- **All concerns relating to breaches of restrictions must go through Environmental Public Health (Alberta Health Services)** <https://ephisahs.microsoftcrmportals.com/create-case/>
- Strathcona County RCMP and Enforcement Services will assist Alberta Health where appropriate and necessary.
- A link to the non-essential service list and reporting process is available on Strathcona County's COVID-19 webpage (strathcona.ca/covid19)

LOCAL

Facility closures

- March 13 – Indoor recreation facilities closed
- March 17 – additional facilities closed such as off-leash dog park, Strathcona Wilderness Centre, Gallery@501
- March 19 – closed public service counters
- March 21 – Family Community Services transitioned to 7 day per week call-in support line
- March 24 – Transit service levels reduced; no fare enforcement
- March 26 - Closed outdoor amenities including playgrounds and hard surface play areas
- March 26 – Extended closure of recreation facilities to June 15
- March 26 – Closed Broadview and Ardrossan Recycle Facilities

Financial status of response

- Current spend approximately \$500k (spent and committed)
- Primarily consisting of personal protective equipment (PPE) and cleaning supplies
- Cleaning supplies – adequate stock
- PPE – reasonable stock, shortage in N95 masks and gowns
- GoA indicates that PPE supply shortages should be corrected by the end of April as the GoC mobilizes industry to increase production

Emergency Social Services

- Emergency Social Services Update
- Critical Services Update
- Staying Connected with our Partners
- Emergency Funding
- Trends across the Country

Waste services

- Priorities
 - protect the health and safety of our community, including staff and essential contractors
 - protect core collection services for waste, organics and recycle
 - manage the potential increase in household waste during COVID-19
- GFL Environmental remains at full resource levels and continues to be confident that they can ensure core services (ie. waste, organics and recycling) as things progress.
 - at this time, resources should accommodate upcoming special event collections (large item, extra yard waste, weekly organics).

Waste services

- Utilities is seeing an increase in organics and recycling, and a slight decrease in black cart (waste) materials.

	March 16-20, 2020	Ave. Week Feb/Mar	Ave Variance		March 23-27, 2020	Ave. Week Feb/Mar	Ave Variance
Waste	428 T	455 T	-6.3%	Organics	224 T	203 T	10.3%
Recycle	83 T	76 T	8.3%	Recycle*	72 T	62 T	16.6%

*Recycle tonnages are typically lower during an organics collection week.

- Customer inquiries and complaints related to extra waste collection needs remains relatively low.
- Utilities will continue to monitor resource levels and material tonnages and will recommend service level changes if required.

Broader financial impact

- Chief Financial Officer
- Information to be displayed

Principles

- Our actions will align with the overall advice and direction from provincial and federal public health authorities
- Gainfully employ our current workforce with work that is required within the organization and the community to respond to the pandemic, and to prepare for a return to normal operations
- Effective and efficient continuity of services while balancing income continuity for staff with prudent fiscal management
- Balance short term pressures with long term sustainability
- Actions and decisions will be anchored in our values: respect, fairness, integrity, cooperation, safety as well as our People Plan areas of focus: trust, leadership, team, positivity, clarity of purpose, accountability.

Service levels

Scenario	Description	Considerations
Current state	Business as usual w/ exception of closed facilities and services	Will require strategic seasonal hiring to meet seasonal service levels and ensure appropriate skill sets are available
Reduce necessary and desired services	These services are currently being delivered remotely	Work to mitigate lost revenue
Strategic work (timing)	Reschedule planned service interruptions to coincide with COVID shutdown	e.g. moving pool maintenance shutdown earlier

COVID-19 INFORMATION

HELP PREVENT THE SPREAD

Prevention starts with awareness.
Be informed on how you can
protect yourself and others from
novel coronavirus:

- Self-isolate if you're feeling sick
- Wash your hands frequently
- Cover coughs and sneezes
- Avoid touching your face

Concerns about your health?
Call Health Link 811.

alberta.ca/covid19

