## **COVID-19 Stage 2 Update**

### June 16, 2020







## Agenda

- **1. Provincial update**
- 2. Stage 2 Relaunch
- 3. People
- **4.** Services
- **5.** Community

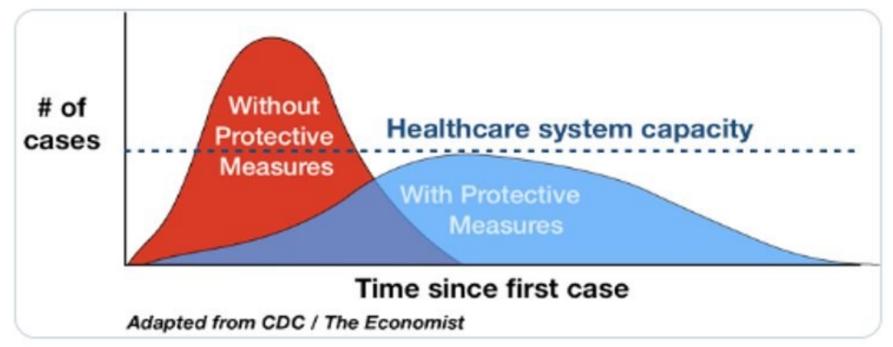






Important to remember that COVID-19 epidemic control measures may only delay cases, not prevent.

However, this may limit surge and gives hospitals time to prepare and manage.





### PROVINCIAL



## **Alberta Health**

• June 15 – Alberta Government lifted the state of public health emergency

June 14, 2020	Alberta
Total cases	7,433
New Cases	50
Recovered cases	6,861
Deaths	150

June 14, 2020	Sherwood Park**	Strathcona County**
Cases	18	19
Active	0	0
Recovered	18	19
Deaths	0	0



## **Alberta Health**

### • Leading indicator's

June 14, 2020	Alberta	<b>Edmonton Health Zon</b>
Active hospital beds (COVID-19)	46	10
Hospital bed capacity	8483	3020
Active ICU beds (COVID-19)	7	3
ICU bed capacity	700	331

### Key measures and timing

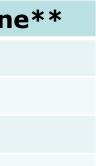
Getting to each stage of relaunch depends on our ability to keep infection rates low, and well within the capacity of the healthcare system. Health measures we are watching include:

%	Percentage of tests that are positive
( <del>4</del> )	Hospitalization and intensive care unit (ICU) rates

Confirmed cases continue to be monitored in real-time to inform proactive responses in localized areas of the province.

We need to learn as we go and evaluate as we take careful, considered steps from one stage to the next. There may be times we need to take a step back, but in time, we will adjust and move forward together.

Continuous evaluation of health triggers could result in restrictions being removed or reapplied in some localized areas of the province.





## Supporting the region

- Broadview EnviroService Station (AHS Test Site)
  - Part of Alberta's testing initiative
  - Who can get tested?
    - All Albertans, priority groups
  - How to get tested?
    - Book at test using the AHS assessment tool or call 8-1-1
    - symptomatic testing of all Albertan's
  - Frequency of testing?
    - No restrictions



## **Key measures to watch**

- Infection numbers remain low
- Hospitalization and ICU occupancy
- Region classification
  - Sherwood Park and rural Strathcona County are measured separately
  - 1. Open. Low level risk, no additional restrictions in place
    - <50 active cases per 100,000</li>
  - 2. Watch. Monitoring and discussions with local leaders
    - 10-50 active cases per 100,000
  - 3. Enhanced. Require enhanced public health measures
    - Informed by local context





## **Adjusted Relaunch Strategy**

- Enhanced infection and control measure remain in place throughout all stages:
  - Physical distancing
    - Use of non-medical masks
  - Practice good hygiene
  - Monitor for symptoms
  - Self-isolate when sick
  - Take a test

Public health measure	Pre-Stage 1	Stage 1 May 14	Stage 2 June 12	Stage 3
Physical distancing	Maintain distance of 2m	Maintain distance of 2m	Maintain distance of 2m	Maintain distance of 2m
Gatherings	Max. 15 (Indoor/outdoor)	Max. 15 (indoor) Max. 50 (outdoor)	Max. 50: Indoor social gatherings Max. 100: Outdoor events and indoor seated/audience events No cap: Worship gatherings; restaurant, cafes, lounges and bars; casinos; bingo halls as long as physical distancing is maintained	Size of permitted gatherings will increase
Public masks	Encourage wearing a mask where unable to physically distance	Encourage wearing a mask where unable to physically distance	Encourage wearing a mask where unable to physically distance	Unnecessary
At-risk Albertans (outside facility)	Remain home unless medically necessary	Stay at home as much as possible	Resume normal activities and interactions, with caution	Resume normal activities and interactions
At-risk Albertans (facility-based)	Visitor, staff, and operational restrictions	Visitor, staff, and operational restrictions	Visitor, staff, and operational restrictions	Restrictions lifted
Isolation and quarantine	14 days for cases, close contacts, and people entering Alberta from outside Canada 10 days if symptomatic but don't fit above categories	14 days for cases, close contacts, and people entering Alberta from outside Canada 10 days if symptomatic but don't fit above categories	14 days for cases, close contacts, and people entering Alberta from outside Canada 10 days if symptomatic but don't fit above categories	Restrictions lifted





## **Adjusted Relaunch Strategy**

controls, some businesses and facilities resumed operations May 14, with two metre physical distancing requirements and other public health measures in place.      and a opera distancing requirements and other public health measures in place.        Retail businesses like clothing, furniture and book stores      K-12 - summ        All farmers' market vendors      Librar        Hairstyling and barber shops      Place        Cafés, restaurants, pubs and bars reopened for table service at 50% capacity      Additi        Some scheduled, non-urgent surgeries resumed duseums and art gallories      Perso body facial        Daycares and out-of-school care, with occupancy limits      Movies Comm based        Day camps, including summer school, with occupancy limits      Movies Comm based        Post-secondary institutions continued course delivery, with fixeibility for in-person delivery      Team based        Places of worship and funeral services, with soctor specific guidance      Indoo sport sport        Dog parks and playgrounds, unless restricted by municipal authorities      Indoo sport specific guidance        In Calgary and Brooks, stage 1 relaunch was gradual over 18 days due to higher COVID-19 case numbers in these communities      Instru Casin Arcad	tage will allow additional businesses ervices to reopen and resume tions with two metre physical neing requirements and other public in measures in place. This includes: schools, for requested diploma exams and er school, following guidance ies, with restrictions s of worship onal scheduled surgeries ses services such as massage, inclure and reflaxology nal services (esthetics, cosmetics skin and treatments, manicures, pedicures, waxing, treatment artificial tanning) theatres and theatres, with restrictions nunity halls, with limits on attendance I on activity	Timing of this stage is to be determined and will involve: More businesses and services reopening with restrictions Permitting larger gatherings (number of people to be determined)
Provin	-based sports, with restrictions r and outdoor recreation, fitness and , with measures in place r fitness centres, pools and arenas, with ures in place mental concerts os and bingo halls les and video lottery terminals (VLTs) in irrants and lounges icial campgrounds at full capacity	
	rs to patients at health-care facilities will ue to be limited	To be determined
events that have close physical contact was not permitted, including: arts and culture festivals, major sporting events, and concerts Arts a	clubs, amusement parks, and hookah es (permitted for food and drink only) will n closed nd culture festivals, concerts and sporting events will continue to not be tted.	Arts and culture festivals, concerts and major sporting events will be permitted with enhanced protection controls in place Nightclubs will reopen with enhanced protection controls in place Physical distancing restrictions will be maintained Resuming industry conferences with restrictions
Non-essential travel was not recommended Non-erscon	ssential out-of-province travel is not	Non-essential travel no longer discouraged
Remote working was advised where possible Remo	imended	

**COVID-19 INFORMATION** 

### FOR D BUSINES KEEP **LBERTANS** SAFE

The safety of customers and staff of Alberta business is a priority. That's why this business is committed to:

- Cleaning regularly, especially in high traffic areas
- Wiping down and disinfecting surfaces
- Providing access to hand sanitizer
- Encouraging staff to stay home and away from others if sick
- Helping Albertans maintain physical distancing of 2 metres
- Having staff wear a face mask, where possible

### **STAY INFORMED**

### alberta.ca/covid19





# NG





# **Stage 2 highlights**

- Planned for June 19:
  - K-12 schools (exams and summer school)
  - Libraries
  - Additional surgeries
  - Personal services
  - Movies and theatres
- ✤ Capacities:
  - Stage 1
    - Indoor 15, Outdoor 50
  - Stage 2
    - Indoor 50, Outdoor 100

- Advanced to June 12:
  - Places of worship (no cap)
  - Wellness
  - Community Halls
  - Team sports
  - Indoor & Outdoor Recreation
  - Indoor fitness centres
    - Pools and arenas
  - Instrumental concerts
  - Casinos and bingo halls
  - VLTs
  - Campgrounds to full capacity

- - Night clubs

• Remaining in Stage 3: – Larger gatherings - Festivals, concerts and major sporting events Business conferences

> Non-essential travel no longer discouraged



### **OUR STAGE 2 RELAUNCH –** *ADAPTATION PHASE*





- The purpose of our Relaunch Plan is to ensure the safe and efficient resumption of permitted activities
  - **READY Service modifications (re-entry/sustainment)** to enable staff and citizens to safely return with new systems and processes in place
    - **SET Controls, communication and training** internal (procedures and guidelines); external (education and awareness)



- **GO Service delivery (re-opening)** welcoming public back to our facilities (rebuilding user relationships, reputation management and managing expectations)
- Set the conditions for an effective transition to the Recovery Phase



# **Guiding principles**

- 1. People first
- 2. Thoughtfully follow guidance from Alberta Health
- 3. A phased and scaled approach that best meets the needs of our community
- 4. Constant, coordinated communication, centralized as much as possible
- 5. Flexibility
- 6. Risk-based decision-making
- 7. Collaboration
- 8. Engagement



## **Relaunch Considerations**

- **Stage 1:** LIMIT non-cohort interactions (>15 group size prohibited)
  - Outdoor services that allow for individual and cohort activities only
  - Indoor services where facility capacities and hygiene are enforced
- Stage 2: CONTROL any non-cohort interactions (50/100 group sizes)
  - Re-openings contingent on the timing of staff rehire, system changes, education & awareness, training and enhanced health & safety measures are in place
- **Stage 3:** RESUME all remaining activities

\*Monitor and implement measures to reduce Community Transmission\*





## **Re-opening constraints**

- Internal:
  - Staff rehires, orientations and training
  - Implementation of engineering and administrative controls
  - Operational start-up including costs, service modifications
- External:
  - Clarity on provincial guidance's and mitigation plans from organized sports
  - Delivery and installation of engineering controls
  - Predictable supply of PPE and cleaning products to sustain operations
  - Increased competition for resources and coordination with the region
  - Major construction projects underway





## Work already in progress



### **1. Relaunch Plan**

- Prepare for the re-entry of staff
- Guidance
- Training

### **2. Prioritization** of service resumption

- Public services that have already been resumed
- Public services planned to resume as part of Stage 2
- Workspaces in preparation for a return of remote workers at the end of August



### **3. Review**

- Facilities review of all public and workspaces
- OHS review of mitigation plan

### 4. Implementation of controls

- Engineering controls
- Administrative control
- **5. Resume** adapted services





Physical Distancing

Engineering Controls

Administrative **Controls** 

PPE





## **Our people**

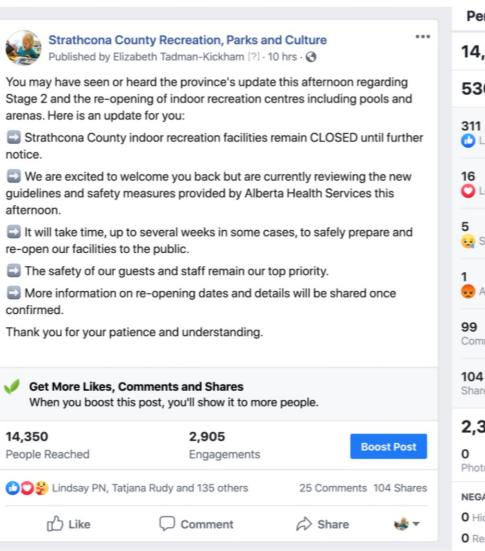
- Key areas of focus all need appropriate time to be successful
  - Coordinate the "unwinding" of redeployments and recalls from layoffs
  - Update the Workforce Management Strategy
  - Provide/coordinate OHS expertise in all areas of relaunch to ensure staff and public safety
  - Coordinate well-being supports for supervisors/staff
    - Relaunch is moving more quickly than anticipated
    - People need time to adapt their thinking
    - Proactive, simple support is the goal



19

# **Communications** approach

- Safety continues to be the priority message.
- Manage expectations around service modifications and re-opening timelines
- Coordinated approach
  - Public communication across all platforms
  - <u>Relaunch support site</u> for staff
  - Safety standards and signage
- Responsive communications (Note: sentiment is supportive of taking time required to re-open safely – high level of engagement)





erformance for Your Post			
,350 People Re	eached		
6 Reactions, Comments & Shares 1			
Like	128 On Post	183 On Shares	
Love	9 On Post	7 On Shares	
Sad	<b>O</b> On Post	5 On Shares	
Angry	<b>1</b> On Post	0 On Shares	
	63 On Post	36 On Shares	
<b>1</b> res	<b>104</b> On Post	0 On Shares	
369 Post Clicks			
to Views	0 Link Clicks	2,369 Other Clicks 👔	
ATIVE FEEDBACK			
ide Post O Hide All Posts eport as Spam O Unlike Page			





## **Our services**

- Emerald Hills Artificial Turf (outdoor fitness programs) June 8
- Field bookings to support organized sports June 15
- Strathcona Wilderness Centre (campsites, firepits) June 19
- Family Play in the Park programs July 6-Aug 28 (registration opens June 22)
- Spray decks (Summerton, Clover Bar Ranch) June 19
- Spray decks (6 volunteer locations) open on time start of July
- Spray parks (ARC and Broadmoor) early July

### **Positive WINS**

- Good news! Construction work accelerated on KLC; and MP coordinated with EHLC annual shutdown to decrease impact in the Fall resulting in the following timelines:
  - EHLC and KLC pools target opening mid-July to accommodate construction completion
  - <u>MP pool</u> target opening Nov 2

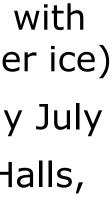






### **Pending review of AH guidelines:**

- Wellness centres, racquet courts and fitness tracks (ARC, GARC, MP) – early July
- Arenas early July to mid Sept (Note: all openings align with) regular timelines; with exception of MP and GARC summer ice)
- Dry surface spaces, MP gym and halls (ARC, MRC) early July
- Public meeting spaces (Community Centre, Community Halls, RPC meeting rooms – early July
- Festival Place open for bookings early July
- Strathcona Wilderness Centre (Lodge, Info Centre) early July
- Curling season starts Oct







# $\checkmark$

## **Our community**

### ü Virtual and Telephone Services

- Counselling
- Solutions Navigation
- Education sessions
- Subsidy applications

### ü In Person Exceptions

- Seniors Property Tax
- New Transit applicants
- Family Day Home checks
- Parenting Supports

### ü Programming in the Park

• Mental Health Capacity Building

### Yespendical First Aid Training

- Staff
- Community partners
- Residents

### Monitor Psychosocial Trends

- Community
- Region
- Global



## Recommendations

- Continue to follow our Relaunch Plan
- Continue to update the public with updated reopening dates
- Continue to update the EAC on the plan

**READY Service modifications (re-entry/sustainment)** – to enable staff to safely return with new systems and processes in place

**SET Controls, communication and training** – internal (policy and procedures); external (education and awareness)

**GO Service delivery (re-opening)** – welcoming public back to our facilities (rebuilding user relationships, managing expectations and reputation management)



### COVID-19 INFORMATION HELP RELAUNCH, SAFELY

Prevention starts with awareness. Be informed on how you can protect yourself and others from COVID-19:

- Isolate if you're feeling sick
- When out, maintain physical distancing of 2 metres
- Wash your hands frequently for at least
  20 seconds with warm water and soap
- Cover coughs and sneezes and stay home if you are sick
- Avoid touching your face
- Wear a mask in public places where keeping a distance of 2 metres is difficult

### STAY INFORMED



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