

# Strathcona County Tourism Strategy and Implementation Plan

Final Plan Presentation Delivered By: Expedition Management Consulting Ltd. September 8, 2020





## **Presentation Overview**

- Review Final Tourism
   Strategy and
   Implementation Plan
- 2. Questions



Strathcona County Source: Alberta Communities in Bloom

## **Project Objective**

#### The Tourism Strategy and Implementation Plan will:

- Provide a shared vision for tourism in Strathcona County, a framework for stakeholders to collaborate, and a direction for tourism development over the next 10 years.



## **Research Completed**

- Resident survey (281 responses)
- Stakeholder survey (15 responses)
- In-person meetings in Strathcona County.
- Reviewed Draft Plan with public and stakeholders
- 43 unique stakeholder groups consulted
- 3 County Council presentations
- Secondary research from a variety of sources





# Why Invest in Tourism?

- Strathcona County has a strong base of tourism assets.
- Attractive visitor markets exist.
- Excellent support among
   Strathcona County stakeholders.
- Tourism is a resilient industry.
- Alignment with the County's goal to cultivate economic diversification.



#### Vision for the Future

#### **10 YEAR VISION**

By 2030, Strathcona County will be known as a place where visitors can come to enjoy compelling nature-based offerings, exciting sport tourism events, authentic agritourism activities, immersive cultural experiences, and engaging festivals.

#### Vision for the Future

#### By 2025, the following will be happening:

- A clear framework, organizational structure and funding model.
- Visitors are excited about new and emerging visitor experiences.
- Tourism is recognized as an important mechanism in diversifying the economy.
- The County has a compelling and unique tourism brand.
- Regional partners are being engaged.



#### Vision for the Future

#### By 2030, the following will be happening:

- Significantly enhanced tourism product available.
- The County is known for its high quality, sustainable visitor experiences.
- The tourism development system is sustainable and poised for future growth.
- Quantified economic and social benefits demonstrate a return on investment in tourism.



#### Focus Areas and Goals



#### 1. ORGANIZATIONAL DEVELOPMENT

**Goal:** Build organizational capacity to ensure sustainable tourism development in Strathcona County.



## 2. DESTINATION DEVELOPMENT

**Goal:** Enhance the capacity of the community to develop into a compelling destination.



#### 3. PRODUCT DEVELOPMENT

**Goal:** Develop highly engaging tourism experiences to attract visitors to Strathcona County.



## 4. MARKETING & PROMOTIONAL DEVELOPMENT

**Goal:** Expand the destination's understanding of its visitors and entice travellers to visit by promoting the region's experiences to key target markets.

## **Competitive Advantage**

#### STRATHCONA COUNTY'S COMPETITIVE ADVANTAGE

"Strathcona County is the home base for adventure in the Alberta Capital Region for visitors looking to enjoy a variety of compelling experiences in a distinctive rural atmosphere with access to big city amenities."

## **Product Development Strategy**

Develop highly engaging experiences that are easier to consume.

- Nature-Based and Outdoor Experiences
- Sport Tourism
- Agritourism and Culinary Experiences

- Festivals and Events
- Cultural Tourism
- Visiting Friends and Relatives
   Tourism



## **Target Markets**

- 1. Overnight visitors from regional markets in Alberta and Saskatchewan who are attracted to the County's offering.
- 2. Day-trippers from Edmonton and area seeking experiences the County has to offer.
- 3. Event goers from Alberta and across Canada attracted to sporting competitions, cultural festivals and other events.
- 4. Visiting friends and relatives looking to connect with their hosts.
- 5. International visitors seeking niche Alberta-based experiences.



# Roles in Implementation



**Strathcona County** – Takes the lead role in ensuring the strategy is moving forward in the most effective and cohesive manner in the near term.

**Tourism Strategy Task Force** – A multi-stakeholder group that acts as a forum for consistent communication, collaboration and idea sharing related to the implementation of the strategy.

Businesses and other Stakeholder Groups – Will play a key role in growing tourism in Strathcona County and must be actively engaged in the implementation of the strategy.

### **Action Plan**



The action plan identifies 79 action items, grouped into 24 separate priority initiatives across the focus areas for the strategy.

4 Overarching Goals 24
Priority
Areas

79 Action Items

# **Top 10 Action Items**



- Obtain formal commitment from Strathcona County and key stakeholders.
- 2. Allocate resources to implement the strategy.
- 3. Establish a Host Organization and Tourism Strategy Task Force.
- 4. Complete a COVID-19 Response Plan.
- 5. Deliver presentations to encourage collaboration.



# **Top 10 Action Items**



- 6. Host a tourism planning forum to kick off strategy implementation.
- 7. Complete a feasibility study for a Destination Management Organization.
- 8. Assess and address the needs of local tourism businesses.
- 9. Complete a Tourism Product Development Plan.
- 10. Establish a clear and compelling tourism brand.



### Results

Increased Experiences



Increased Awareness



Increased Revenue



Increased Visitation



Increased Satisfaction



18 Key Performance Measures have been developed to measure success.

## **Summary of Changes**

The following changes were made to the Draft Tourism Strategy based on feedback received:

- Added a description of the market potential for tourism in Strathcona County.
- Added a trend on Culinary Tourism.
- Added a discussion on the tourism potential of the Multipurpose Agricultural Facility.
- Added an action item to leverage the development of the Multi-purpose Agricultural facility to expand agritourism offerings.

## **Summary of Changes**

- Added links to the Tourism Industry Association of Alberta's Call to Action report.
- Revised vision statement to explicitly include sport tourism.
- Removed numbering from the product development streams.
- Developed a more concise Competitive Advantage.
- Adjusted the ordering of the Top 10 Action Items.
- Updated the list of Provincial Funding Programs.

### Conclusion

- The County has a strategic direction that will advance it toward its vision.
- Key indicators signal a readiness to grow tourism.
- Success will require strong collaboration.
- Results will include a higher quality of life for residents, stronger income for businesses and a diversified economy.



## **Next Steps**

- 1. Approve the Tourism Strategy and Implementation Plan.
- 2. Allocate resources and begin implementation.
- 3. Engage stakeholders and businesses through a Task Force.
- 4. Evaluate and measure results.
- 5. Celebrate successes.



# Questions?

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# Thank You

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