Community Standards Bylaw

Public engagement options



Enclosure 1





Community standards topics

- 1. Wood burning appliances (limits on use and release of smoke)
- 2. Parking RVs on property (front yard; side yard; back yard)
- 3. Front/side yard appearance
- 4. Building appearance and maintenance
- 5. Fence maintenance
- 6. Unsightly properties and nuisance
- 7. Graffiti (requirement to remove)
- 8. Grass cutting
- 9. Weed and pest control
- 10.Fence maintenance

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Community standards topics cont'd

11. Clearing a parking space designated for the exclusive use of disabled persons

- 12. Sidewalk clearing
- 13. Gutter cleaning and maintenance
- 14. Charity bins and collection sites
- 15. Idling
- 16. Noise control
- 17. Symbols of hate
- 18. Outdoor storage of construction materials and construction debris
- 19. Parking on property





Related Public Engagement to date

In February 2021, Communications included a few questions (with 637) respondents) relating to the 19 community standards topics in our SCOOP mixed topic survey. Here's what we know as of this date:

Wood burning appliances

41.3% - have them

58.7% - do not

95.7% have not had issues with neighbours regarding smoke

62% of those without wood burning appliances did not think there should be restrictions on these appliances.





Fences

People bothered by unmaintained fences:

69.6% - said yes 6.3% - said no

24.1% said sometimes

What bothered them:

94.7% - Crooked fences/falling down sections

- 78.8% Missing boards
- 68.3% Graffiti
- 51.8% Peeling paint
- 33.9% Mismatched color/style of fences when compared to adjacent areas
- 25.8% Unstained/unpainted wood





<u>RVs</u> (Do you own an RV)

35.4% - said yes

64.6% - said no

Of the 35.4% who own an RV, 62.9% park their RV at their home. Of these, 66.7% park their RV at their home all year long

Everyone was asked if they had concerns about RV parking in their neighbourhood (20.4% yes, 51.4% no, 28.1 sometimes)





Concerns about RVs included:

- 69.8% Hard to see around the RV
- 2.8% Parking on the road for longer than 36 hours
- 52.8% Trailers illegally parked unattached on the roadway
- 50.0% Aesthetics of the neighbourhood
- 49.7% Cords running across the sidewalk from RV to house
- 48.6% Parking on front/back lawn or landscaped area





<u>Paved front yard/side/or side yard (on if it bothers people):</u>

- 45.5% said yes
- 54.5% said no

Concerns about paved front yard/side or side yard included:

- Curb appeal is not desirable looks like a parking lot
- Yards should have grass which is more aesthetically pleasing
- Limited drainage from snow/rain





On should new residential properties in the County be required to have a trees/trees in the front yard:

55% - said yes 45% - said no

On whether or not residential properties in the County should be required to keep a certain percentage of greenery in the front yard:

60.4% - said yes

39.6% - said no





The top four things that bother people about appearances of residential buildings:

- 93.9% Garbage and litter
- 82.9% Graffiti on buildings or fences
- 76.8% Broken/missing windows
- 73.3% Unused vehicles or vehicle parts

On whether or not there should be minimum standard for residential building/upkeep

- 66.6% said yes
- 12.5% said no
- 20.9% said not sure





Top four things that bother people about appearances of commercial buildings:

- 87.4% Broken windows
- 84.3% Graffiti on buildings and fences
- 72.8% Broken garage doors
- 66.6% Peeling paint

On whether or not there should be minimum standard for commercial building/upkeep

- 82.2% said yes
- 7.8% said no
- 10.0% said not sure





Option 1

Legislative and Legal Services prepares the bylaw with minimal public engagement

- No public engagement will take place aside from specific SCOOP mixed topic survey questions regarding this bylaw.
- The bylaw will be based on other municipalities' bylaws and bylawdrafting best practices.
- Estimated timeline to present to Council: Sept. 1, 2021
- Estimated cost: Existing staff time
- Estimated advertising costs: \$5000



Option 2

Communications will undertake a public engagement process on all the 19 topics as directed by Council

- Requires significant public engagement and communication resources. A variety of public engagement techniques could be used such as surveys, digital face-to-face meetings, focus groups, nonstatutory public hearings, etc.
- Estimated timeline to present to Council: June 2022
- Estimated cost: Existing staff time as well as costs to contract a public engagement consultant (\$50,000 - \$75,000)
- Estimated advertising costs: \$5,000 \$10,000





Communications will undertake a public engagement process on five topics that have the possibility to be controversial (fence maintenance standards, yard appearance and maintenance, wood burning appliances, parking RVs on residential property)

- Requires a fair amount of public engagement and communication resources. A variety of public engagement techniques could be used such as surveys, digital face-to-face meetings, focus groups, non-statutory public hearings, etc.
- Estimated timeline to present to Council: March 2022
- Estimated cost: Existing staff time as well as costs to possibly contract a public engagement consultant (\$25,000 - \$30,000)
- Estimated advertising costs: \$5,000



Option 4

Council could choose to hold an advertised non-statutory public hearing and hear from members of the public using a process similar to statutory public hearings. This option could be combined with any of the above three options.

- Estimated timeline for draft bylaw presentation to Council: September 1, 2021
- Estimated staffing cost: Existing staff time
- Estimated advertising costs: \$5000 to advertise the hearing





Next steps

Recommendations to Council on March 23, 2021

- Option 1 costs can be absorbed
- Option 2 or 3 a budget request will be required (for 2021/22) cannot be absorbed by Communications
- Option 4 costs can be absorbed

Several topics have the potential to be very controversial (besides those mentioned in option 3) and could require much more extensive public engagement:

• Weed and pest control • Symbols of hate ○ Noise



Questions?

