

Priorities Committee
Meeting_May11_2021

STRATEGIC INITIATIVE AND UPDATE**Utilities Department Business Plan Update****Report Purpose**

To provide Priorities Committee an update on the 2021 – 2024 Utilities Department Business Plan.

Our Prioritized Strategic Goals

Goal 2 - Manage, invest and plan for sustainable municipal infrastructure

Goal 4 - Ensure effective stewardship of water, land, air and energy resources

Goal 7 - Provide opportunities for public engagement and communication

Goal 8 - Foster an environment for safe communities

Continuously improving the way we work, as one organization, in an agile and sustainable manner

Report

Utilities has a team of dedicated and skilled professionals that support six core business functions to manage and operate municipal utility infrastructure, providing reliable service to County residents. This is done through positive leadership, continuous improvement, planning and stakeholder communication. We manage and operate municipal utility infrastructure to provide reliable services; to promote and support a sustainable environment and healthy community. We build a foundation for our community to thrive and prosper. Utilities core business functions are:

- 1) Waste Management Services
 - Green Routine residential waste collection services
 - Residential events
 - Recycling drop-off
 - Household hazardous waste drop-off
- 2) Community Energy Services
 - Heating services
- 3) Water Services
 - Water sampling
 - Hydrant spring / fall inspections
 - Water valve turning
 - Unidirectional flushing program
 - Meter installation
 - Water infrastructure repairs
 - Utility locates
 - Billing services
 - Contracted services for external parties
 - Pump-house and reservoir inspection, maintenance and cleaning
 - Truck fill inspection and maintenance
- 4) Wastewater Services
 - Mainline flushing
 - Camera inspections of utility infrastructure

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- Wastewater infrastructure repairs
 - Lift station inspection, maintenance and cleaning
 - Sewer backup response
 - Service lateral preventative maintenance program
 - Lagoon Inspection and Maintenance
 - Source control program
 - Operations contracted services for the Alberta Capital Region Wastewater Commission
- 5) Stormwater Services
- Catch basin cleaning
 - Stormwater infrastructure repairs and inspection
 - Stormwater management facility inspections
- 6) Utilities Engineering
- Infrastructure planning
 - Utilities asset management
 - Capital projects construction

These core business functions are designed to ensure the department contributes to a sustainable environment and healthy community.

Department in-flight initiatives include:

- Asset management program for utility infrastructure
- Northern Bear Booster Station upgrades
- Confined Space Entry (CSE) trailer upgrades
- Utilities business operations and service excellence
- Broadview EnviroService operational enhancements
- Waste Management Roadmap
- Green Routine – pay as you throw
- Rural water service (new connection / marketing)
- Collingwood Cove Lift Station design and construction
- South Cooking Lake Water Fill Station
- HyrdoVac waste plan
- Wet weather flow management plan

Council and Committee History

May 12, 2020

Utilities Department Business Plan Update

Other Impacts

Policy: N/A

Legislative/Legal: N/A

Interdepartmental: Facility Services, Fleet Services, Planning and Development Services, Transportation and Agriculture Services

Master Plan/Framework: N/A

Enclosure

- 1 Utilities Department Business Plan Update presentation