

Fees, Rates, and Charges Bylaw

Transit Changes for Smart Fare

Smart Fare Project

The Smart Fare solution is a modern electronic transit fare payment system for the Edmonton Metropolitan Region

Implementation phasing:

- Phase 1: Fall 2021, includes U-Pass, transit employee passes and the PAYG flat fares for the standard profile (adult)
- Phase 2: Q1 2022 for concession fares (seniors, youth, low income) and local EICS school passes
- Phase 3: Q2 2022 for Mobility Bus clients
- Phase 4: Q3 2022 for open payments

Recommended Changes

To accommodate Smart Fare the following new fare products need to be implemented:

- Pay-as-you-go (PAYG) flat rate – commuter and local
- Standard Monthly Caps – commuter and local
- Period passes
 - 1.5 hour commuter, local and regional passes
 - 24 hour commuter and regional passes
- Extended use media card fee
- Local to commuter transfers – cash
- Local to commuter transfer - PAYG

Recommended Changes

- With the introduction of smart fare:
 - Ticket books and monthly pre-paid passes will be phased out
 - PAYG will be introduced
 - With PAYG customers pay for each trip until they reach the fare caps, once a cap is reached, additional rides are free

Product	Rate	Comments
PAYG Commuter Flat Rate	\$4.65	Price of one Adult Commuter Ticket
PAYG Local Flat Rate	\$2.30	Price of one Adult Local Ticket rounded to \$0.05

Recommended Changes

Product	Rate	Comments
Standard Monthly Commuter Cap	\$108.50	Same price as Adult Commuter Monthly Pass
Standard Monthly Local Cap	\$54.25	Same price as Adult Local Monthly Pass
1.5-Hour Commuter Pass	\$6.25	Commuter Cash Fare rounded to \$0.25 to reflect best practices
24-Hour Commuter Pass	\$12.50	Day Pass rounded to \$0.25 to reflect best practices
1.5-Hour Local Pass	\$3.25	Local Cash Fare rounded to \$0.25 to reflect best practices
1.5-Hour Regional Pass	\$8.00	Negotiated at a regional level
24-Hour Regional Pass	\$16.00	Negotiated at a regional level
Extended Use Media Card Fee	\$6.00	Negotiated at a regional level
Local To Commuter Transfers (Cash)	\$3.10	Difference between local and commuter
Local to Commuter Transfers (PAYG)	\$2.35	Difference between local and commuter

Future Changes

- Phase 2 - implementation of concession fares in Q1 2022
 - Changes will be presented as part of the 2022 – 2025 Operating Budget for the following:
 - Seniors
 - Youth
 - Low income
- Phase 3 – implementation of smart fare on Mobility Bus in Q3 2022
 - Changes will be required for the Mobility Bus Rural monthly cap
 - We will bring this change forward in Q2 2022

Questions?

