

Crisis Response Models for Strathcona County

Report Purpose

To report to Council on options and recommendations for a crisis response approach to address mental health calls in Strathcona County.

Recommendation

THAT Administration bring forward a business case for Option 2: Supportive Outreach Services, as outlined in slide 7 of enclosure 1 of the July 5, 2022 Family and Community Services report, for Council's consideration as part of the 2023 budget process.

Our Prioritized Strategic Goals

Goal 1 - Build strong communities to support the diverse needs of residents

Goal 6 - Provide facilities and services that are available and accessible to residents

Goal 8 - Foster an environment for safe communities

Report

- At the March 22, 2022 Council meeting, Council passed a motion that Administration prepare a report outlining options and recommendations for a crisis response approach to mental health calls in Strathcona County.
- The following 3 options have been identified:
 - Option 1: Crisis Intervention Team – this approach provides response to urgent mental health and social/emotional distress situations in the community following calls to 9-1-1.
 - Option 2: Supportive Outreach Services – this approach has the capacity to respond to initial crises as well as provide follow up and holistic supports in an effort to divert the need to call police and emergency services.
 - Option 3: Mental Health Therapist – this approach provides consultative service to align service strategies and aims to enhance existing service delivery.

Council and Committee History

March 22, 2022 THAT by the end of July 2022, Administration prepare a report for Council's consideration with options and recommendations to develop a crisis response approach to mental health calls in Strathcona County.

Other Impacts

Policy: n/a

Legislative/Legal: Support to establish common integrated service agreements with partner organizations

Financial/Budget: Potential impact on budget 2023

Interdepartmental: Family and Community Services, RCMP and Enforcement Services

Master Plan/Framework: n/a

Enclosures

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| 1 | Crisis Response Models for Strathcona County Presentation |
| 2 | Crisis Response Models Assessment Findings Report |