

EMS Delivery Model Review

Priorities Committee Meeting
February 16, 2016

Strathcona County Emergency Services
Presenter: Iain Bushell, Fire Chief and Director

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Purpose of Today

- To review the Council motion that was made as part of the November 30, 2015 budget deliberations.
- To outline the planned actions of Strathcona County Emergency Services (SCES) to address the motion.
- To review the key pieces of the Request For Proposals (RFP).
- To confirm that Council's expectations will be met.

November 30, 2015

Council Motion 2015/467

That Administration provide a report to Priorities Committee, before the end of the third quarter of 2016, on emergency medical services and fire services issues, including:

- a. An evaluation of the outcomes of the current service model provided in comparison to neighbouring jurisdictions
- b. The rationale behind the number of personnel sent to respond to fire versus other emergencies
- c. Data on the proportion of ambulance calls that are responded to with two, three and four Emergency Medical personnel, respectively
- d. The proportion of ambulance calls with more than two Emergency Medical Personnel that are addressing the needs of County residents, versus those that are provided to residents of other municipalities/areas.

What We Heard To Clarify The Motion

A request for information about our operational Emergency Medical Services (EMS) model that focused on our three-person ambulances:

- How does the three-person EMS model benefit our residents?
- Does the three-person EMS model benefit other municipalities at a cost to Strathcona County?
- How does our three-person EMS model fit into our overall integrated service model?
- How does our integrated service model compare to other jurisdictions that provide integrated fire and EMS services or fire-based EMS support?

Intended Outcomes of the Review

- Compare operational models of EMS
- Confirm the level of service currently supported by Council
- Discuss the impact of being part of the provincial EMS system
- Review the financial impact of our EMS model on Strathcona County

Scope of the Review

- Interviews with Council and Executive Team
- Interviews with a cross section of SCES staff
- Interviews with other fire and EMS stakeholders, including other integrated services, fire services, and EMS services such as AHS
- Reviews of all pertinent documentation, policies and procedures related to our EMS service

Deliverables

The consultant will provide:

- An interim report to the Steering Committee led by Associate Commissioner Johnston
- A final report with recommendations to the Steering Committee, Executive Team and the Priorities Committee

Ideal Consultant

- Extensive experience with fire and EMS delivery models, preferably in Alberta
- The ability to make clear and supported recommendations based on Strathcona County's unique structure

Proposed Timelines

- Request For Proposals can be published on February 25, 2016
- Contract would start on April 18, 2016
- Mid-point review would be delivered to Steering Committee in early June
- Report completed by early September
- Report presented to September 20, 2016 Priorities Committee

Additional Linkage

- The Business Plan and Budget Implementation (BPBI) project is planning on using efficiency and effectiveness reviews to support priority based decision making
- The EMS review provides the opportunity to pilot some of the questions that may be asked as part of the BPBI process

Thank You