

# Priorities Committee Meeting\_Mar08\_2016

## STRATEGIC INITIATIVE AND UPDATE

## False Alarms Report

#### **Report Purpose**

To provide the Priorities Committee with a summary of a draft plan from Strathcona County Emergency Services (SCES) to manage false alarm incidents.

#### **Council History**

On November 30, 2015 – Council passed Motion 2015/ 464 as follows: That Administration provide a report to Priorities Committee, before the end of the first quarter of 2016, with an update on false alarms, including:

- a. A breakdown of the proportion of false alarms on residential versus commercial properties, and
- b. The education programs underway designed to reduce false alarms.

December 8, 2015 - Council passed Bylaw 42-2015 - Fees, Rates and Charges

## **Strategic Plan Priority Areas**

**Economy:** Reducing the number of false alarm responses to residential and commercial occupancies will decrease unnecessary apparatus responses and support a more effective and efficient municipal infrastructure.

Governance: n/a Social: n/a Culture: n/a Environment: n/a

**Policy:** n/a **Legislative/Legal:** *Bylaw 42-2015 – Fees, Rates and Charges* **Interdepartmental:** Financial Services

#### Summary

Council passed Motion 2015/464 during the November 30, 2015 Council Budget Meeting to request information on false alarms and plans to reduce them.

In response to the motion, SCES is presenting an outline of the purpose, reasoning, and a draft plan for managing false alarm incidents including project timing, invoicing for responses and communication to the public. SCES will educate and communicate with businesses and residents on building owner responsibilities regarding alarm systems, including benefits to maintaining a correctly operating alarm system and how to reduce incidents of false alarms.

## **Communication Plan**

Public notification to include use of newspaper ads, County website, department brochures, information distribution through Chamber of Commerce and fire inspector site visits.

#### Enclosure

1 False Alarm Response Report (Document #8399902 ppt)