# 2024-2027 Multi-Year Budget

## **Utilities Department**







## Utilities – What we do

- Utilities plans for, designs, operates and maintains water, wastewater and stormwater infrastructure systems — we supply potable water to residents, safely collect and treat wastewater, and manage storm and surface water runoff in urban areas
- Utilities provides innovative waste management services with a focus on diverting waste from landfill through our curbside collection programs and waste management facilities
- Utilities is the lead department for provision of heat to a number of buildings in Centre in the Park from a central source through the Community Energy System.



# Utilities – Focus for 2024

- Continuing to develop and refine Utilities asset management plans in collaboration with the corporate asset management team
- Assisting residents with the new billing system and portal
- Continuing Commercial Food Waste Collection Pilot; planning for Extended Producer Responsibility (EPR) impacts
- Continuing work on designs for Bremner reservoir and water supply, and Center in the Park (CITP) wastewater; initiating meter replacement program, 17<sup>th</sup> street reservoir solar; progress Sherwood Drive Truck Fill replacement
- Relocating staff back to modernized SPSY



# **Utilities - Opportunities**

- Refining and implementing our long-term strategic objectives for the department:
  - Financially sustainable asset renewal strategy
  - Responsibly grow the community's utility infrastructure
  - Leaders in emergency utility response
  - Climate change resiliency and environmental connections
- Analyzing historical trends to help identify opportunities to manage inflationary pressures where possible
- Collaborating with Financial and Strategic Services and Business Excellence to establish robust service level documentation



# **Utilities - Challenges**

- Adjusting to new billing software and customer portal as part of SCBT External and internal stakeholders
- Managing increasing costs from regional suppliers, combined with inflationary pressures that puts upward pressure on user rates
- Determining impacts of climate change on operations and infrastructure requirements
- Bridging the gap between long term infrastructure needs and funding; while managing new growth and rate increases





# **Utilities - Efficiencies**

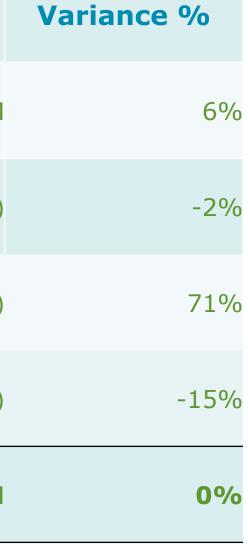
- Continuing to implement waste management roadmap, including progressing **Commercial Diversion work**
- Water meter replacement transition to smart meters
- Continuing to evaluate and improve processes
- Continuing to work with regional partners on ways to increase the value from existing infrastructure and collaborate on new initiatives



## Utilities – 2024 Delta (Page 24)

	2024 Recommended Budget	2024 Previously Forecasted	Variance \$
Revenue (A)	\$66.4M	\$62.8M	\$3.6M
Expense (B)	66.0M	67.7M	(1.7M)
Non-operating (C)	(9.1M)	(5.3M)	(3.8M)
Non-Cash Adjustment (D)	8.6M	10.1M	(1.5M)
Net Impact (A – B + C + D)	\$0.0M	\$0.0M	\$0.0M





## **Utilities – Staffing Changes**

Request Number	Description	FTE	Hours		2024	2025
				Full Cost	112,011	112,011
2024-SIR-368	UTL - Water & Wastewater Leadhand (Temp to Perm)	1.0	-	Savings/Funding	(96,664)	(96,664)
2024 SIN 500	(2024)			Impact	15,347	15,347
				Full Cost	71,322	71,322
	UTL - Water & Wastewater	1.0 -		Savings/Funding	(60,415)	(60,415)
2024-51K-575	Labourer (Temp to Perm) (2024)		10,907	10,907		
				Full Cost	142,580	142,580
	UTL - Broadview Hourly		4 7 7 7	Savings/Funding	(142,580)	(142,580)
2024-SIR-377 UTL - Broadview Hourly Staffing Increase (2024)	-	4,732	Impact	-	-	
Staff In	crease Requests Total	2.0	4,732		\$26,254	\$26,254



2026	2027
112,011	112,011
(96,664)	(96,664)
15,347	15,347
71,322	71,322
(60,415)	(60,415)
10,907	10,907
142,580	142,580
(142,580)	(142,580)
-	-
\$26,254	\$26,254



# **Utilities - Fee Changes**

	2024	2023
Solid Waste		
Additional Small Waste Cart (per)	\$10.00	N/A
Additional Small Organics Cart (per)	\$5.00	N/A
Water		
Commodity Charge - Sherwood Park - Per Cubic Metre	\$2.84	\$2.78
Commodity Charge - County Owned Truck Fills - Bulk Rate - Per Cubic Metre	\$2.70	\$2.60
<b>Wastewater</b> (Sherwood Park, Ardrossan & Country Residential Policy Area)		
Treatment for Residents	\$1.84	\$1.58

%	Last Change
	N/A
	N/A
2.2%	2023
3.8%	2023
16.5%	2023



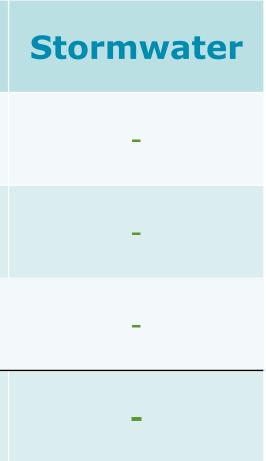
# **2024 Rate Drivers**

## Monthly bill change for Hamlet typical residential customer (\$/month)

Activity	Water	Wastewater	Waste Management
Supply, treatment, collection and processing*	_	\$3.61	-
Capital investment	\$0.90	-	-
Operations	_	_	-
Total	\$0.90	\$3.61	-

\*Water supplied by EPCOR

\*Wastewater treatment facilitated through Alberta Capital Region Wastewater Commission / ARROW Utilities



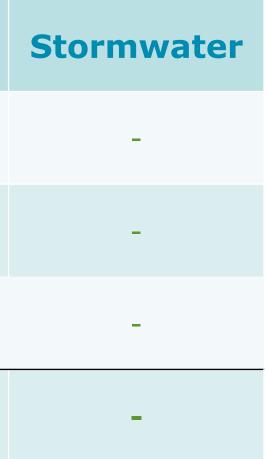


# **2024 Rate Drivers**

## Monthly bill change for typical Rural residential customer (\$/month)

Activity	Water	Wastewater	Waste Management
Supply, treatment, collection and processing*	_	\$3.61	-
Capital investment	-	-	-
Operations	-	-	-
Total	-	\$3.61	-

\*Water supplied by EPCOR and Highway 14 Water Commission \*Wastewater treatment facilitated through Alberta Capital Region Wastewater Commission / ARROW Utilities



## ARROW Utilities STRATHCONA COUNTY

# **Monthly Bills**

	2023 Bill	2024 Bill	2025 Bill	2026 Bill
Sherwood Park	\$128.37	\$132.88	\$138.20	\$143.72
Ardrossan	\$121.97	\$126.48	\$131.54	\$136.80
Josephburg	\$91.71	\$92.61	\$96.31	\$100.17
Rural Service Area	\$195.79	\$199.40	\$203.39	\$207.46
Expanded Service Area	\$116.22	\$116.22	\$118.54	\$120.92
Collingwood Cove, Antler Lake	\$135.28	\$135.28	\$137.99	\$140.75
Half Moon Lake, South Cooking Lake	\$44.21	\$44.21	\$45.09	\$46.00
Hastings Lake and North Cooking Lake	\$81.75	\$81.75	\$83.39	\$85.05
Truck Fill (per m3)	\$2.60	\$2.70	\$2.86	\$3.03

## 2026 2027 Bill Bill \$149.47 43.72 36.80 \$142.27 \$104.17 00.17 \$215.75 07.46 \$125.75 20.92 40.75 \$146.38 46.00 \$47.84 85.05 \$88.45 \$3.22



## **Utilities – Multi-Year Budget** (Page 26)

	2024 Recommended Budget	2025 Forecast Budget	2026 Forecast Budget
Revenue (A)	\$66.4M	\$68.1M	\$70.5M
Expenses (B)	66.0M	67.5M	68.9M
Non-operating (C)	(9.1M)	(9.6M)	(10.7M)
Non-Cash Adjustment (D)	8.6M	9.0M	9.0M
Net Impact (A – B + C + D)	\$0.0M	\$0.0M	\$0.0M

\*Totals may not add due to rounding



## \$0.0M

## 9.0M

(11.1M)

70.7M

\$72.8M

## 2027 Forecast **Budget**







