

Priorities Committee Meeting_Apr16_2024

STRATEGIC INITIATIVE AND UPDATE**2024 Update to the 2023-2026 Corporate Business Plan****Report Purpose**

To provide Priorities Committee with the annual update to the 2023-2026 Corporate Business Plan.

Our Strategic Goals

Goal 4 - Municipal Excellence

Report

Council's Strategic Plan guides decisions for governance, infrastructure, community development and service delivery. The plan sets priorities, what is important to us as a community and how to best serve our community. More importantly, the strategic plan is the foundation for other plans because the goals and priorities guide specific activities at an operational level as illustrated throughout this corporate plan. The Corporate Business Plan is an extension of the Strategic Plan as it is our road map internally through programs and services.

The Corporate Business Plan is updated and posted to the Strathcona County website annually to communicate and collaborate on Administration's commitment to both service excellence and the Strategic Plan. It is an important document to demonstrate to Council and the community, the services we deliver and continuously improve upon. As you read the improvement activities, a key consideration is that these do not represent the entire scope of work of Administration every day, but rather strategic improvements to services.

Updates for this 2024 version include Appendix C to show a listing of service improvements completed in 2023, and the work that continues. The focus for this plan, aligned with the 2023 version, includes activities that demonstrate how services will be improved for citizens through the 13 programs and 61 services of the Service Management framework.

The Corporate Business Plan highlights the connectedness between departments, teams and individuals, and most importantly; how we are committed to becoming Canada's most livable community.

Other Impacts

Policy: n/a

Financial/Budget: n/a

Legislative/Legal: n/a

Interdepartmental: Departments work collaboratively in delivering programs and services to achieve the goals and priorities in the strategic plan.

Master Plan/Framework: n/a

Enclosure

1 2023-2026 Corporate Business Plan – 2024 update