

South Strathcona County Truck Fill Update**Report Purpose**

To report back to Council on the review of resident needs and resident satisfaction related to the South Strathcona County Truck Fill.

Recommendation

THAT cancellation of the South Strathcona County Truck Fill project be approved.

Council History

June 8, 2010 – Council moved that Bylaw 23-2010, an amendment to Land Use Bylaw 8-2001 to provide for a proposed water reservoir and truck fill in South Cooking Lake, be referred back to Administration for consideration of the comments brought forward at the Public Hearing and bring a recommendation on the Bylaw back to Council.

January 14, 2014 – Council referred Administration to bring forward an amendment to Land Use Bylaw 8-2001 to provide for the development of a water reservoir and truck fill within the Hamlet of South Cooking Lake.

March 4, 2014 – Council authorized a Public Hearing for Bylaw 4-2014, Amendment to Land Use Bylaw 8-2001, for March 25, 2014 for a bylaw that proposes to redistrict an approximately 4.15 ha (10.25 acre) parcel from AD Agriculture: Future Development and PS Services Districts to a DC Direct Control District for the purpose of creating a site-specific district that allows for the existing on-site fire hall, contact office, wireless communication facility and a future truck fill.

March 25, 2014 – Council defeated Bylaw 4-2014, Amendment to Land Use Bylaw 8-2001, and referred Administration to bring forward recommendations on alternative Northern Bear or South Cooking Lake Airport sites.

April 22, 2014 – Council directed Administration to put the South Strathcona County Truck Fill project on hold and that Administration conduct a review in Q2 of 2015 and include a review of resident needs and resident satisfaction.

May 26, 2015 – Council directed Administration to postpone the South Strathcona County Truck Fill review of resident needs and resident satisfaction from Q2 to Q4 of 2015.

Strategic Plan Priority Areas

Economy: Effective and efficient municipal infrastructure.

Governance: n/a

Social: Improving the physical environment (convenient access to a potable water supply).

Culture: n/a

Environment: n/a

Other Impacts

Policy: n/a

Legislative/Legal: The Municipal Government Act (section 3) provides that a municipal purpose is to provide services, facilities or other things that, in the opinion of council, are necessary or desirable for all or a part of the municipality.

Interdepartmental: n/a

Summary

From August 8 to 14, 2016, Strathcona County staff were stationed at the three County-owned truck fills (Ardrossan, Half Moon Lake and Sherwood Drive) and one Beaver County-owned truck fill to have conversations with customers regarding their truck fill satisfaction. As a result, the County received information from 316 residents; mostly through personal conversations at the truck fill locations (an online questionnaire was also available until August 31, 2016).

Based on these conversations, only four residents indicated that the current truck fill locations were not meeting their needs. The main reason for this was that the locations were too far from home. Twelve residents expressed interest in a truck fill near South Cooking Lake but all twelve also said that the truck fill they currently use meets their needs.

Of particular interest were the Strathcona County residents that use the Beaver County truck fill. There are approximately 50 Strathcona County resident accounts set up for the Beaver County truck fill and of these 50 accounts, we were able to collect feedback from 25 residents. Of this group, only one expressed that the Beaver County truck fill was not meeting their needs. Their concern was related to pricing for the bottle fill. It was not related to the location of the truck fill.

This process also provided valuable feedback relative to operations of existing County-owned truck fills. Comments / suggestions from customers included items such as metering accuracy, maintenance enhancements and bay and equipment function.